# PRODUCT MANUAL

Diver-NETZ

**WARNING TO USERS IN THE UNITED STATES**

*Federal Communication Commission Interference Statement 47 CFR Section 15.105(b)*

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

This device (Diver-DXT) complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NO UNAUTHORIZED MODIFICATIONS**

*47 CFR Section 15.21*

**CAUTION:**

This equipment may not be modified, altered or changed in any way without signed written permission from Van Essen Instruments BV. Unauthorized modification may void the equipment authorization from the FCC and will void the Van Essen Instruments BV warranty.

**FCC and IC RF Radiation Exposure Statement:**

This device complies with FCC and Industry Canada RF radiation exposure limits set forth for the general population (uncontrolled exposure). This device must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter.

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**IC REQUIREMENTS FOR CANADA**

This class B digital apparatus meets all requirements of the Canadian Interference causing equipment regulations.

Cet appareil numérique de la classe B respecte toutes les exigences du règlement sur le matériel brouilleur du Canada.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) il ne doit pas produire de brouillage, et (2) l'utilisateur du dispositif doit être prêt à accepter tout brouillage radioélectrique reçu, même si ce brouillage est susceptible de compromettre le fonctionnement du dispositif.

**CE COMPLIANCE STATEMENT (EUROPE)**

This device is in conformity with the EMC directive and low-voltage directive.

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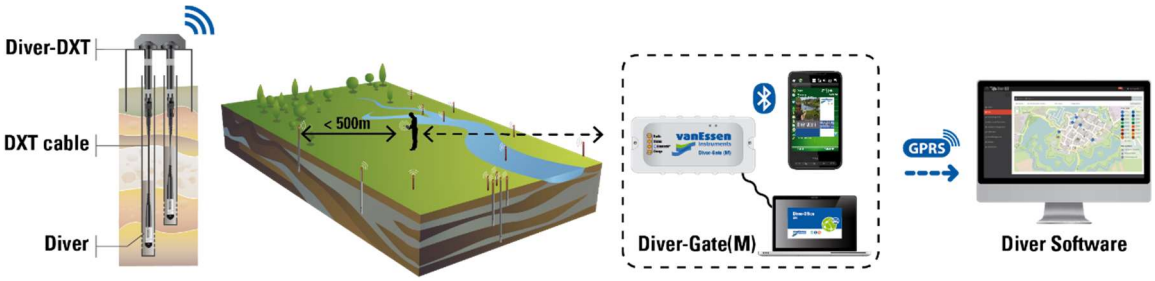
# 1 Introduction

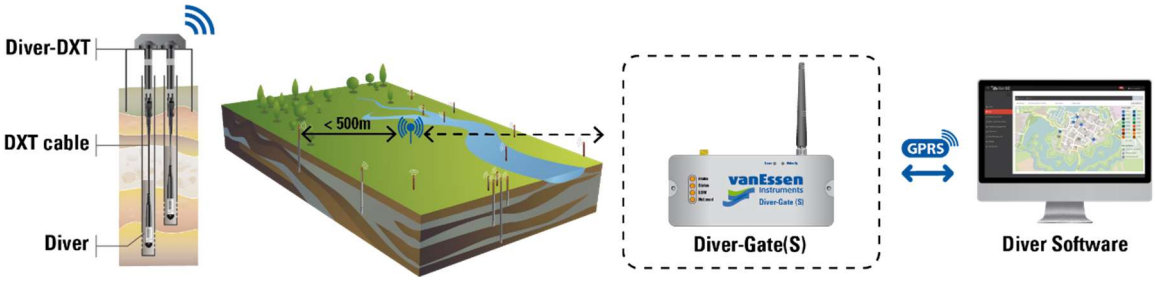
With Diver-NETZ, wireless monitoring of ground and surface water becomes easier, faster and more reliable. Diver-NETZ is a wireless method for reading out Diver data and programming Divers. A physical connection between the read-out equipment and the Diver is no longer necessary.

From wireless field data collection and recording, to project execution in the office, Diver-NETZ is a complete network of first-class technologies that integrates field instrumentation with the industry's latest wireless communication and data management capabilities. All Diver-NETZ components are designed to streamline project workflows, enabling you to effectively manage your groundwater resources for the long-term.

A functional description of Diver-NETZ technology is presented in the diagram below. A Diver groundwater datalogger is suspended on a coaxial cable which is connected to a Diver-DXT radio device at the top of the well. A gateway, Diver-Gate, within a 500 m (1,600 ft) distance of the well is able to establish a connection with the Diver-DXT and collect the Diver data wirelessly. Two Diver-NETZ typologies exist. The first typology is a Mobile solution consisting of a portable Diver-Gate brought in the field by a fieldworker. When the fieldworker is within radio range of the Diver-DXT the Diver data can be collected wirelessly with a mobile Diver-Gate device which then sends the data via Bluetooth to mobile device. Downloaded data can then be automatically sent to the office via the GSM/GPRS network where it can be analyzed and interpreted using desktop software.




The second typology is a Static solution consisting of a Diver-Gate placed permanently in the field within radio range of the Diver-DXT. At a scheduled interval this Diver-Gate will wirelessly connect to nearby Diver-DXT devices and collect their data. Through a GSM/GPRS network this data is automatically forwarded to a server. The data will be visualized on the Diver-HUB portal. Furthermore, software programs like Diver-Office can be used to interpret, validate or visualize the Diver data from Diver-NETZ.




Any existing network of Divers can be quickly and easily fitted with the Diver-NETZ technology.



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# 2 Site Assessment

A pre-installation site assessment is highly recommended when planning and designing a Diver-NETZ installation (for both the Mobile and Static solution) at a specific site as external and/or environmental factors can influence the proper functioning of Diver-NETZ. A site assessment can determine the performance level of the Diver-NETZ system and ensure that the solution will meet all predetermined requirements.

The site assessment should include but is not limited to the following:

- Physical verification of all planned equipment locations;
- Review of mounting options and possible required alterations to existing locations;
- Assessment of interfering and operating frequencies currently in use or ambient in the environment;
- Analysis of Diver-DXT radio signal propagation. The radio coverage is dependent on the well setup and environmental conditions;
- Analysis of GSM/GPRS coverage (only for Static solution);
- Evaluation of various antenna choices to optimize performance (only for Static solution).

During the site assessment a complete set of Diver-NETZ equipment can be physically brought to the field for testing purposes. Additionally, other tools (such as a GSM/GPRS signal analyzer) can also be used during the site assessment.



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# 3 Diver-NETZ components

The components of the Diver-NETZ system are:

- Diver datalogger(s)
- DXT cable
- Diver-DXT
- Diver-Gate(M)
- Diver-Gate(S)
- Diver-NETZ software

Additional components of Diver-NETZ are:

- Diver-DXT plastic protective cap available in 2 models
- Cap for 1 Diver-DXT
- Cap for up to 4 Diver-DXT
- Universal SIM card to allow GSM/GPRS communication between Diver-Gate(S) and server
- Watertight protection box to mount Diver-Gate(S)
- External antennas for the Diver-Gate(S)
- Batteries for the Diver-Gate(S)

## 3.1 Diver dataloggers

Diver dataloggers are cost-effective and reliable instruments to provide long-term, frequent measurements of water levels, temperature, conductivity and barometric pressure. Divers are ideal for monitoring municipal water supplies, salt water intrusion, brine storage and migration and environmental monitoring of contamination and remediation projects. A Diver contains an internal battery and memory. For more information on Diver dataloggers see the Diver Product Manual.



## 3.2 DXT cable

The DXT cable is used to connect a Diver to the Diver-DXT. The DXT cable is mounted to the Diver-DXT housing using a heavy-duty, water-tight connector that allows you to adjust the cable length as needed. This cable is available in different lengths (up to 300 meters). For more information see Appendix II.

## 3.3 Diver-DXT

The Diver-DXT makes wireless communication possible. The Diver-DXT is placed on top of a well, while the Diver is installed inside the well below the groundwater level. Both units are connected using a DXT cable, which acts as a communication link and a mechanical link.

The water-resistant housing of the Diver-DXT contains a low power short-range radio module. The radio module transmits radio signals at a frequency of 2.405 GHz which is part of the unlicensed industrial, scientific and medical (ISM) radio band. The transmission power of the radio module is 100 mW, 20 dBm resulting in a radio range of 500 m Line of Sight (LoS). Furthermore a network identification or network ID is setup in the radio module of the Diver-DXT to ensure the security of the data and to give the option to create groups of DXTs (for example in areas where more than 1 Diver-Gate(S) are able to communicate with 1 or more DXTs).

In order to minimize the battery use the radio of the Diver-DXT is deactivated during shipment to the client. The radio will automatically activate (turn on) when the Diver-DXT is connected to a Diver via a

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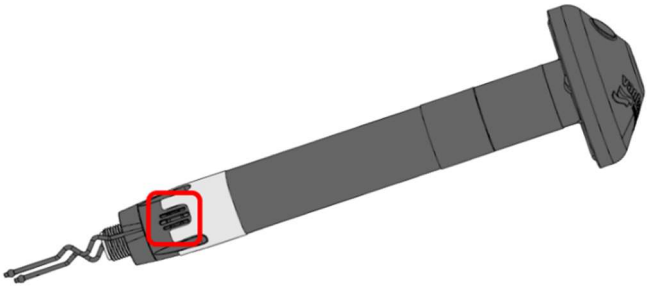
DXT cable. The clock of the Diver-DXT will automatically synchronize once a day with the clock of the attached Diver datalogger. After activation the radio module is awake during the day from 7:00 AM until 23:00 PM, waking up every 14 seconds. During the night from 23:00 PM to 7:00 AM the radio is asleep and only wakes up once every 5 minutes. The radio cannot be deactivated (turned off) by the user.



The Diver-DXT is available with (AS401) or without (AS400) a datalogger for recording barometric pressure and temperature. The sampling frequency of the barometric datalogger is fixed at once per hour.

The battery lifetime of the Diver-DXT is more than 5 years under normal conditions. The battery can be replaced by the user. Appendix XI contains instructions to replace the battery of the Diver-DXT. When the battery of the Diver-DXT is replaced the warranty will void.

The Diver-DXT is not meant to be used under water. The radio performance will decrease when the unit is covered or surrounded by water. However, sometimes it is difficult to avoid flooding conditions. Therefore the Diver-DXT has been developed to withstand this situation for a limited time. For more information about Diver-DXT specifications, see Appendix III.

## 3.4 Diver-Gate(M)

The portable Diver-Gate(M) provides the communication between the Diver-DXT and a mobile device via a radio and Bluetooth connection. The Diver-Gate(M) contains a short-range radio module to communicate with the Diver-DXT through the unlicensed industrial, scientific and medical (ISM) radio band at a frequency of 2.405 GHz. The unit also contains a Bluetooth radio for wireless communication with a mobile device (PDA, smartphone or tablet). Furthermore the Diver-Gate(M) can be connected through a USB cable to communicate with a PC or laptop.

To communicate with the Diver-DXT the Diver-Gate(M) is carried into the field to a position within radio range of the Diver-DXT. Through the software on the mobile device or PC the Diver-Gate(M) can be requested to start scanning for nearby Diver-DXTs. As soon as a connection is set-up between the Diver-DXT and the Diver-Gate(M), the Diver-Gate(M) is able to download the data from the Diver datalogger and the baro datalogger of the Diver-DXT (if available).

To protect the Diver-Gate(M) against environmental conditions a rubber protection guard is provided. The Diver-Gate(M) technical specifications can be found in Appendix IV.



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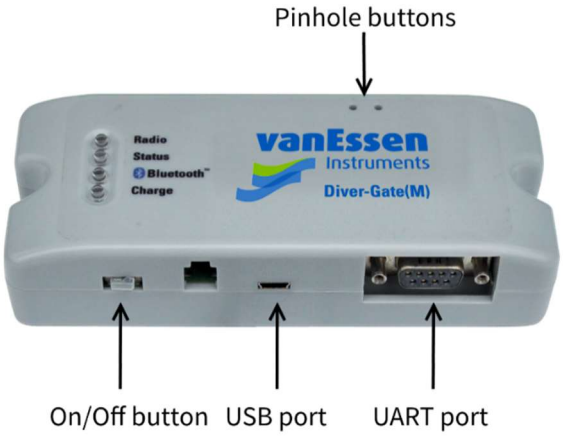
### 3.4.1 Control functionalities

The following connectors and buttons are available on the Diver-Gate(M):

- On/Off button to turn the device on or off.
- USB port to connect Diver-Gate(M) to a PC via a micro USB cable. Furthermore the USB port is used to charge the internal battery of the Diver-Gate(M).
- UART port to pair Diver-Gate(M) with mobile device using a dongle.
- Pinhole button not in use (only used by Diver-Gate(S))




There are four light-emitting diode (LED) indicators to indicate the charge status, the status of the radios (Bluetooth and the Diver-DXT radio) and the general operating status.

- Radio LED:
  - Blinking: indicates scanning for Diver-DXTs
  - Continuously on: indicates data exchange between the Diver-Gate(M) and the Diver-DXT
- Status LED:
  - Blinking: indicates that the device is active
  - Continuously on: indicates booting of the Diver-Gate(M)
- Bluetooth LED:
  - Blinking (short on and long off): indicates making a connection or pairing with a mobile device
  - Fast blinking (almost continuously on): indicates Bluetooth connection mode
- Charge LED:
  - On: indicates charging
  - Off: indicates no charging or fully charged (during charging session)



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The SIM card holder is not in use for the Diver-Gate(M).

### 3.4.2 Power options

The Diver-Gate(M) contains an internal rechargeable battery. The battery lifetime of a fully charged battery is maximum 10 hours under normal conditions. Before taking the Diver-Gate(M) in the field for collecting data it is advisable to completely charge the battery.

## 3.5 Diver-Gate(S)

The static Diver-Gate(S) provides the communication between the Diver-DXT and a server in the office. The Diver-Gate(S) contains a radio module to communicate with the Diver-DXT through the unlicensed industrial, scientific and medical (ISM) radio band at a frequency of 2.405 GHz. The unit also contains a 2.5G quad band GSM/GPRS module to communicate with a FTP server. The Diver-Gate(S) is supplied with a radio and GSM/GPRS antenna. Other antennas with a SMA connector can also be used.

The Diver-Gate(S) contains an internal clock which runs when the Diver-Gate(S) is connected to a power source. The clock will determine the time when the Diver-Gate(S) will start scanning for Diver-DXTs and transmit the data to the server. During configuration the clock is synchronized with the time on the PC. Afterwards the clock will be synchronized with the UTC time of the server (in case deviation larger than 15 minutes).

The Diver-Gate(S) can be preconfigured by the user to start scanning for nearby Diver-DXT on a fixed wake-up interval (for example 1x per day) at a fixed time (for example 11:00 AM). As soon as a connection between the Diver-Gate(S) and the Diver DXT is made, the Diver-Gate(S) will download the data from the Diver datalogger and the baro datalogger of the Diver-DXT (if available). The Diver-Gate(S) downloads only newest data (data not collected before). Once the data has been collected by the Diver-Gate(S), all collected data will be sent by GSM/GPRS to a server.

Technical specifications of the Diver-Gate(S) can be found in Appendix V.

### 3.5.1 Control functionalities

The following connectors and buttons are available on the Diver-Gate(S):

- External power supply connector to connect the Diver-Gate(S) to an external power supply.
- USB port to configure Diver-Gate(S).
- UART port: service/debug information (no Diver data transfer).
- SMA connector to connect the radio antenna.



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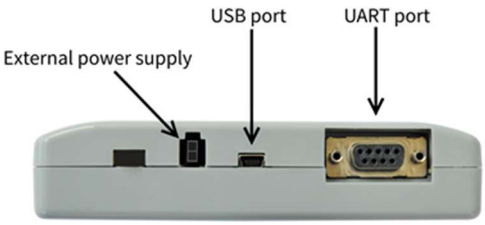
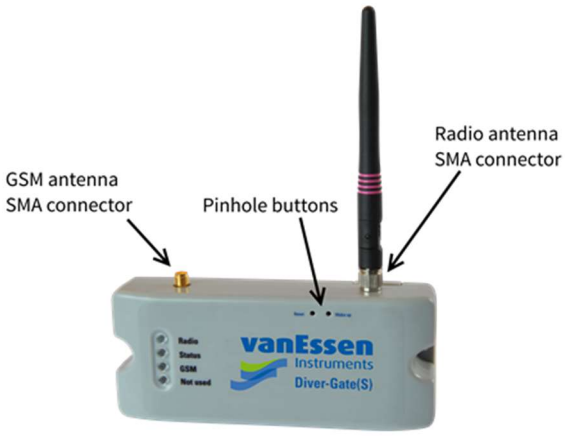
- SMA connector to connect the GSM/GPRS antenna.
- Pinhole buttons:
    - Reset – reset/boot configuration to default settings.
    - Wake-up – Wake-up Diver-Gate(S) to be able to communicate through USB communication outside predefined wake-up interval.




There are four light-emitting diode (LED) indicators to indicate the charge status, the status of the radios (GSM/GPRS and the Diver-DXT radio) and the general operating status.

- Radio
    - Blinking: indicates scanning for Diver-DXTs
    - Continuously on: indicates data exchange between the Diver-Gate(S) and the Diver-DXT
- Status
    - Blinking: indicates that the device is active
    - Continuously on: indicates booting of the Diver-Gate(S)
- GSM/GPRS
    - Fast blinking: indicates GSM/GPRS connection/communication mode
- Not used
    - Led in Diver-Gate(S) not used (only used in Diver-Gate(M) to indicate charging)

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The SIM card holder contains a mini-SIM (2FF) card tray. Micro-SIM (3FF) and/or nano-SIM (4FF) cards can also be used together with a mini-SIM adapter.

### 3.5.2 Power options

The Diver-Gate(S) can be powered by the following source:

- Lithium ion batteries
  - Non-rechargeable lithium ion 3 cell battery pack (3.6 V per cell)

- Rechargeable batteries with solar panel
  - 12 V
- Fixed power supply
  - 7-15 V direct current (DC)

## 3.6 Diver-NETZ software

Different software applications can be used to communicate with Diver-NETZ components and/or visualize data:



- Diver-Office: is a comprehensive PC application (Windows) to read out, configure and manage Diver dataloggers. Furthermore it allows users to read out, configure and diagnose Diver-NETZ hardware. Diver-Office contains the following Diver-NETZ modules:
  - Diver-Gate scan: to scan with a Diver-Gate(M) or Diver-Gate(S) for Diver-DXTs and wireless collect their data. Furthermore it allows users to communicate with Diver and Diver-DXT dataloggers (if available).
  - Diver-Gate(S) configurator: to configure the Diver-Gate(S) settings (FTP, GSM, wake-up time and frequency)
  - Diver-Gate(S) GSM band configurator: to configure the GSM band of the Diver-Gate(S).
  - Diver-Gate(S) diagnostic tool: to diagnose the functioning of a Diver-Gate(S).
- Diver-Mobile: is a user-friendly application for Android devices to collect data from dataloggers in the field.
- Diver-HUB: is a secure online portal that allows users to access and visualize groundwater data from anywhere in the world. Furthermore the management and visualization of Diver-NETZ data can be customized for specific client requirements.

## 3.7 Universal SIM card

The Diver-Gate(S) is equipped with a Universal SIM card. In case a different SIM is used contact Van Essen Instruments.

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## 3.8 Diver-NETZ workflow

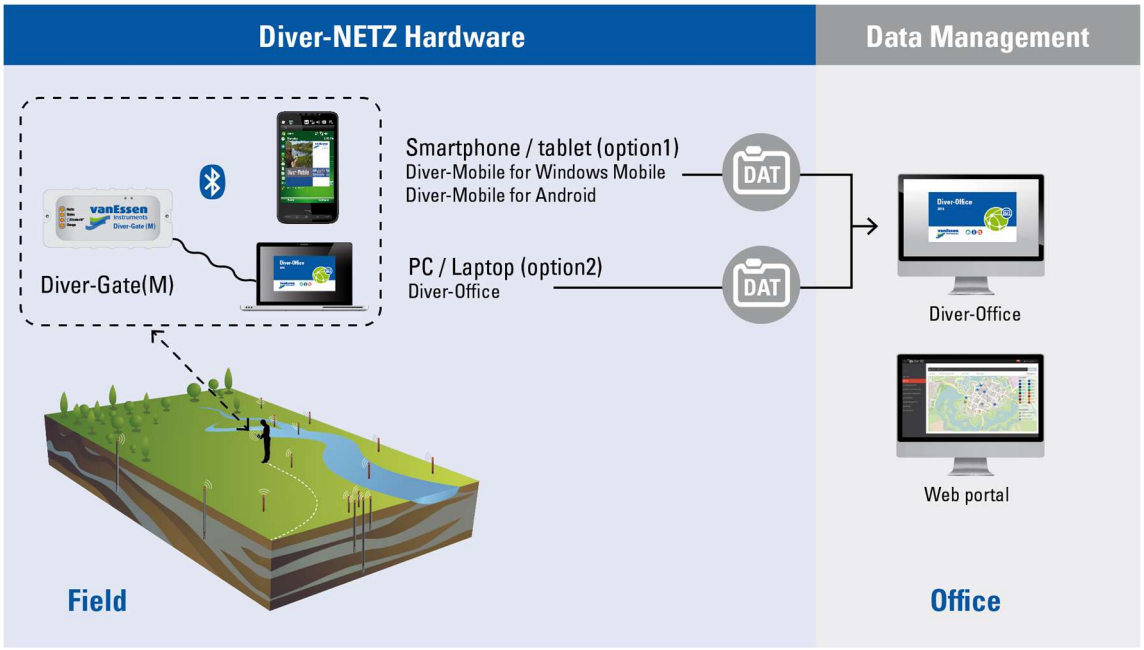
The sections and illustrations below describe the Diver-NETZ workflows for the Mobile and Static solution in more detail.

### 3.8.1 Diver-NETZ Mobile

The Diver-Gate(M) is operated by the user via dedicated software on a mobile device (smartphone, tablet or laptop) or on a PC/laptop. Through the software the Diver-Gate(M) can be requested to start scanning for nearby Diver-DXTs. After the connection is established the software will make it possible for the user to download the data from the dataloggers wirelessly. Diver-Mobile software is used when collecting data with an Android smartphone or tablet. A Bluetooth connection is used between the Diver-Gate(M) and the smartphone or tablet.

The Diver-Gate(M) can also be operated with Diver-Office software running on a laptop. A USB cable establishes the connection between the Diver-Gate(M) and the laptop.

Both Diver-Mobile and Diver-Office software generate DAT files after collecting the Diver and barologger data. These DAT files can be imported into the standard Diver software (Diver-Office). When using Diver-Office to collect datalogger data, DAT files are automatically created and imported into the Diver-Office database.




### 3.8.2 Diver-NETZ Static

The Diver-Gate(S) is configured to scan for nearby Diver-DXT and subsequently Diver data on a predefined basis. By means of GSM/GPRS the data is transferred from the Diver-Gate(S) to a server hosted by Van Essen Instruments. Besides time-series data from the Diver and barologger (if available), the Diver-Gate(S) also transmits a LOG file with information regarding the equipment status (battery levels, signal strength). This information can be used to manage the equipment deployed in the field. The Van Essen Instruments server is equiped with a backoffice software tool, called Daemon.

The Daemon is responsible for the following activities:



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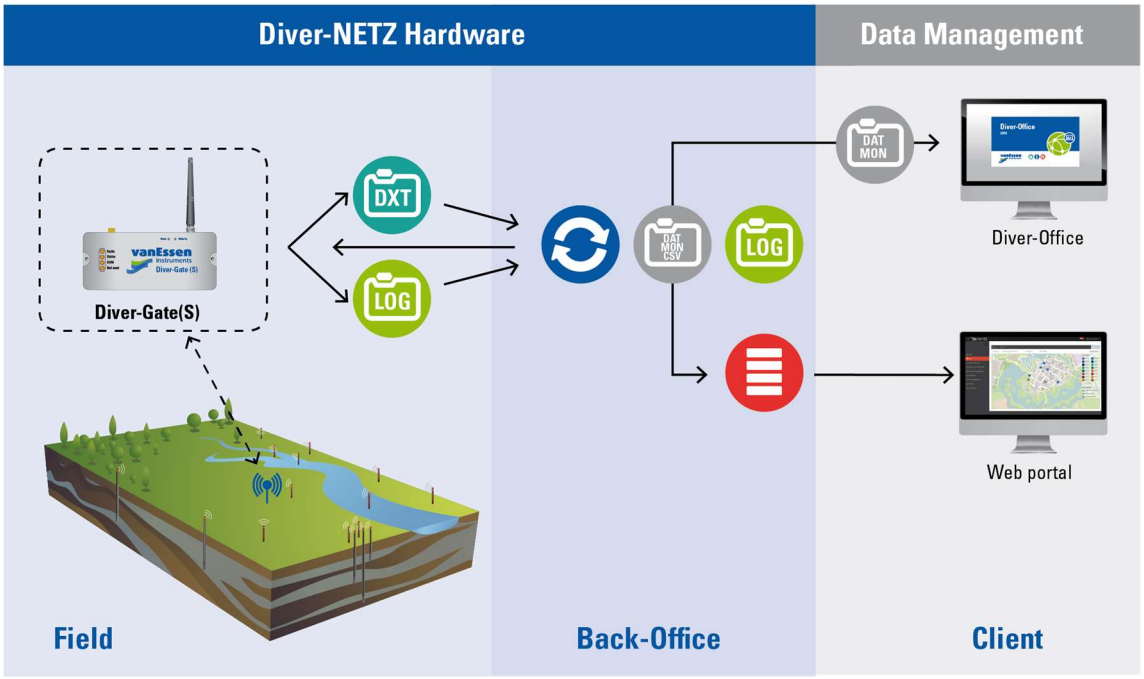
- Analyze all incoming files uploaded by the Diver-Gate(S). In case data is missing the Daemon will request the Diver-Gate(S) to collect this information and transmit it to the server.
- Parse time-series data from Diver and barologger into standard Diver data files (DAT and MON files) or CSV files with time series data.
- Directly forward the Diver and barologger data files to a client's email address or FTP server.
- Program the Diver and baro datalogger (if available) remotely (start, stop, restart, change location name).

All Diver-NETZ files can be imported into a local database on the Van Essen Instruments server. This database is connected to a dedicated web portal named Diver-HUB. Clients can access the portal through a secure login to connect to their Diver-NETZ data. Furthermore, the data can be downloaded directly from this portal.



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# 4 Preparing for installation

This chapter describes the activities to undertake before deploying Diver-NETZ in the field. Diver-NETZ Mobile and Diver-NETZ Static solutions are discussed separately.

## 4.1 Diver-NETZ Mobile

Before going into the field, the user needs to make sure the following steps are undertaken:

- Installation of Diver-Office software
- Installation of Diver-Gate driver
- Charging the Diver-Gate(M) battery
- Programming of Diver dataloggers
- Connect Diver to a DXT cable and a Diver-DXT
- Setup network ID in Diver-DXT
- Start barologger in Diver-DXT (if available)
- Pairing Diver-Gate(M) (only when mobile device is used)

### 4.1.1 Installation of Diver-Office software

Diver-Office 2017 is needed to configure the Diver and Diver-DXT devices. The software can be downloaded for free from the Van Essen Instruments website. Users who already have installed an older version of Diver-Office can update directly from within the Diver-Office software.

### 4.1.2 Installation of Diver-Gate driver

The Diver-Gate driver is a computer program that controls the Diver-Gate(M) or Diver-Gate(S) when connected to a computer through a USB cable. The driver can be downloaded as an executable from the Van Essen Instruments website. Appendix VI contains the driver installation steps.



### 4.1.3 Charging the Diver-Gate(M) battery

When charging the Diver-Gate(M) for the first time it is necessary to connect the micro USB cable to a USB charger (not provided) and not charge the Diver-Gate(M) using a laptop or PC via a micro USB cable. The Diver-Gate(M) needs to be turned on while the charger is connected. Leave it on until fully charged, indicated by the Charge LED turning off (approximately 5 hours).

If the Diver-Gate(M) is used on a regular basis the device can be charged using any USB port (PC, car USB charge, etc.). In this case the Diver-Gate(M) can be turned off while charging. It is also possible to charge the Diver-Gate(M) continuously. The Bluetooth functionality of the Diver-Gate(M) can be used while continuously charging. However, this is only possible when using a USB charger (not possible using a USB port).

### 4.1.4 Programming of Diver dataloggers

The Diver dataloggers can be programmed with a Diver USB reading unit and Diver-Office software. For more information about programming Diver dataloggers see the Diver manual on the Van Essen Instruments website.

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### 4.1.5 Connect Diver to a DXT cable and a Diver-DXT

The Diver is screwed on the bottom connector of the DXT cable and the Diver-DXT is screwed on the top connector of the DXT communication cable. Through the safety cords the Diver-DXT can be secured to the communication cable. See illustration for more details.

The radio is deactivated during shipment to the client. The radio will be automatically activated (turned on) when the Diver-DXT is connected to a Diver via a DXT cable. The clock of the Diver-DXT will be automatically synchronized once a day (at midnight) with the clock of the attached Diver datalogger. After activation the radio module is awake during the day from 7:00 AM until 23:00 PM, waking up every 14 seconds. During the night from 23:00 PM to 7:00 AM the radio is asleep and only wakes up once every 5 minutes. The radio can't be deactivated (turned off) by the user.

### 4.1.6 Setup network ID in Diver-DXT

A network identification or network ID is a password in the Diver-DXT that allows the Diver-Gate(M) (or Diver-Gate(S)) to connect to a Diver-DXT. The Diver-DXTs are shipped with a default network ID (1234). If required, this default network ID can be changed before using the Diver-DXT.

The network ID in the Diver-DXT can be setup with Diver-Office. For more information see the Diver-Office help section 5.2 (Configuring network settings) and 5.3.1 (Changing Diver-DXT settings).

### 4.1.7 Start Diver-DXT barologger

The Diver-DXT is available with or without a barometric datalogger for recording barometric pressure and temperature. If a barologger is available inside the Diver-DXT, the barologger can be started with the following software:

- Diver-Office 2017 or higher. For more information see the Help module (section 5.2) within the Diver-Office software.
- Diver-Mobile. For more information see the Diver-DXT Start section in the Diver-Mobile manual on the Van Essen Instruments' website.

It is important to note that the right network ID should be selected within the software to match with the network ID of Diver-DXT.

### 4.1.8 Pairing Diver-Gate(M) (only when mobile device is used)

This section is only relevant when the Diver-Gate(M) is used in combination with a mobile device (PDA, smartphone or tablet) and Diver-Mobile software. The wireless link between the Diver-Gate(M) and the mobile device is based on a Bluetooth. The Bluetooth link needs to be setup by pairing the device. Appendix VII contains more information on how to pair the Diver-Gate(M) with a mobile device. In case a PC or laptop is used the Diver-Gate(M) will be connected physically through a USB cable. Pairing is therefore not needed.

Once the device has been paired, the Diver-Gate(M) will automatically establish a Bluetooth connection to the device when turned on the next time. The mobile device however needs to be within Bluetooth range of the Diver-Gate(M). The Bluetooth range is approximately 10 m.

The Diver-Gate(M) can only be paired with one mobile device.



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## 4.2 Diver-NETZ Static

Before going into the field, the user needs to make sure the following steps are undertaken:

- Installation of Diver-Gate driver
- Installation of Diver-Office software
- Programming of Diver dataloggers
- Connect Diver to a DXT cable and a Diver-DXT
- Setup network ID in Diver-DXT
- Start barologger Diver-DXT (if available)
- Installation of SIM card
- Configuration of the Diver-Gate(S) GSM band (only for users in the Americas)
- Configuration of the Diver-Gate(S)
- Mounting of the Diver-Gate(S)
- Equipment testing
- Setting-up of the Diver-HUB web portal (if applicable)

### 4.2.1 Installation of Diver-Gate driver

The Diver-Gate driver is a computer program that controls the Diver-Gate(S) (or Diver-Gate(M)) when connected to a computer through a USB cable. The driver is included in the Diver-Toolkit installation package.

### 4.2.2 Installation of Diver-Office software

Diver-Office 2017 is needed to configure the Diver and Diver-DXT devices. The software can be downloaded for free from the www.vanessen.com/download-diver-office. Users who already have installed an older version of Diver-Office can update directly from within the Diver-Office software.



### 4.2.3 Programming of Diver dataloggers

The Diver dataloggers can be programmed with a Diver USB Reading Unit and Diver-Office software. For more information about programming Diver dataloggers see the Diver manual on the Van Essen Instruments website.

### 4.2.4 Connect Diver to a DXT cable and a Diver-DXT

The Diver is screwed on the bottom connector of the DXT cable and the Diver-DXT is screwed on the top connector of the DXT communication cable. Through the safety cords the Diver-DXT can be secured to the communication cable.

The radio is deactivated during shipment to the client. The radio will automatically activate (turn on) when the Diver-DXT is connected to a Diver via a DXT cable. The clock of the Diver-DXT will automatically synchronize once a day (at midnight) with the clock of the attached Diver datalogger. After activation the radio module is awake during the day from 7:00 AM until 23:00 PM, waking up every 14 seconds. During the night from 23:00 PM to 7:00 AM the radio is asleep and only wakes up once every 5 minutes. The radio can't be deactivated (turned off) by the user.

### 4.2.5 Setup network ID in Diver-DXT

A network identification or network ID is a password in the Diver-DXT that allows the Diver-Gate(S) (or Diver-Gate(M)) to connect to a Diver-DXT. The Diver-DXTs are shipped with a default network ID (1234). The default network ID in the Diver-DXT can be changed. It is recommended to setup different

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network IDs in case a Diver-DXT is within radio range of two or more Diver-Gate(S) devices. This will make sure that a Diver-DXT can only be scanned and readout by a single Diver-Gate(S).

**IMPORTANT** **There is no feature to reset the network name in the Diver-DXT. Therefore, it is critical to remember the network name.**

The network ID in the Diver-DXT can be setup with Diver-Office. For more information see the Diver-Office help section 5.2 (Configuring network settings) and 5.3.1 (Changing Diver-DXT settings).

### 4.2.6 Start barologger in Diver-DXT

The Diver-DXT is available with or without a barometric datalogger for recording barometric pressure and temperature. If a barologger is available inside the Diver-DXT, the barologger inside the Diver-DXT can be started with the following software:

- Diver-Office 2017 or higher. For more information see the Help section within the Diver-Office software.
- Diver-Mobile. For more information see the Diver-Mobile manual on the Van Essen Instruments' website.

It is important to note that the right network ID should be selected within the software to match with the network ID of Diver-DXT.

### 4.2.7 Installation of SIM card

The SIM card is installed in tray of the SIM card holder. See illustration for more details.

### 4.2.8 GSM band configuration Diver-Gate(S)

**Note: this step is only required once for users in the Americas.** With the Diver-Gate(S) GSM band configurator within Diver-Office the user can configure the GSM band of the Diver-Gate(S). On default the GSM band of the Diver-Gate(S) makes use of Dual-band 900 and 1800 MHz. These GSM bands are

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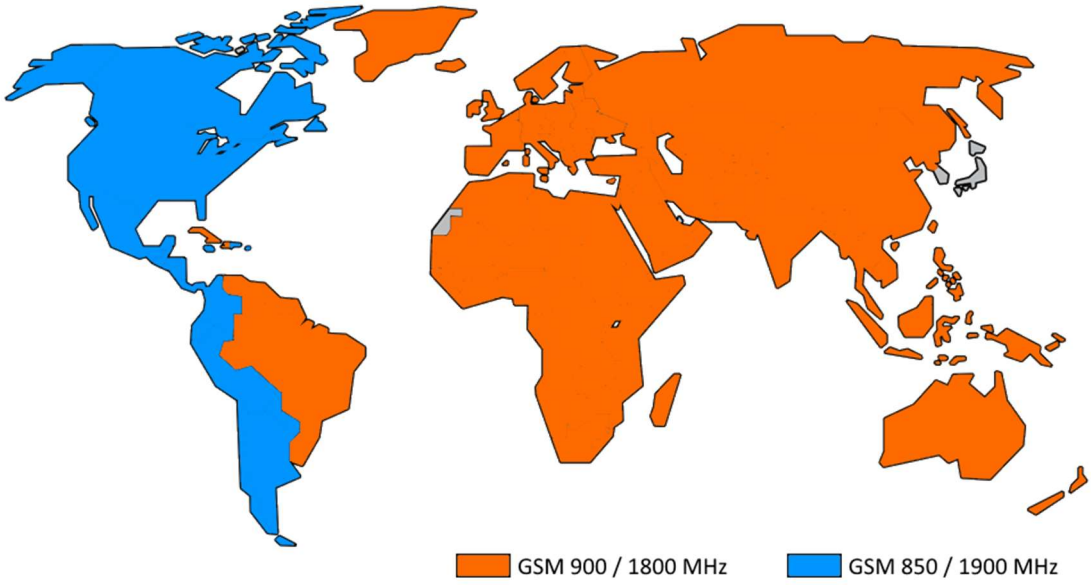
used in most parts of the world. See illustration below. The Diver-Gate(S) GSM band configurator within Diver-Office allows the user to change the GSM band to 850 and 1900 MHz (mostly used in the Americas) and Quad-band (50 and 1900 MHz / 900 and 1800 MHz). Quad-band is however not preferred due to the increase in energy consumption. Appendix VIII contains more information about changing the GSM of the Diver-Gate(S).




### 4.2.9 Configuration of the Diver-Gate(S)

With the Diver-Gate(S) Configurator module within Diver-Office the user is able to configure the following Diver-Gate(S) settings:

- FTP server: Project name, login and password.
- Radio: Number of Diver-DXTs connected to a Diver-Gate(S)
- Network ID: Program network ID in the Diver-Gate(S) to communicate with the Diver-DXTs using the same network ID
- Wake-up interval: Data transmission rate and time

Other settings like the address of the FTP server, the SIM card settings are already preprogrammed inside the config file of Diver-Office 2017. These settings are based on the VEI server and VEI's Universal SIM card settings. When the VEI server and/or the Universal SIM card are not being used, contact VEI for information on how to configure these settings in the Diver-Gate(S). Appendix IX contains more information about configuring the Diver-Gate(S).

### 4.2.10 Mounting of the Diver-Gate(S)

The Diver-Gate(S) is not waterproof and therefore in most cases will need to be installed in a watertight protection box (with or without an external power source, such as a battery pack). The type of protection box depends upon the location, installation method, available space etc. In some cases external antenna's need to be integrated in the protection box. The pictures below show the Diver-Gate(S) in a waterproof enclosure.



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## 4.3 Equipment testing

It is recommended to test the equipment before deploying it in the field by allowing the Diver-Gate(S) to transmit data to the FTP server. The user can access the FTP server (address: diver-netz.com) with their dedicated login credentials

## 4.4 Setting-up of the Diver-HUB web portal

Clients can setup the Diver-HUB web portal themselves. The Diver-HUB contains templates for importing all relevant meta-data of the monitoring points.



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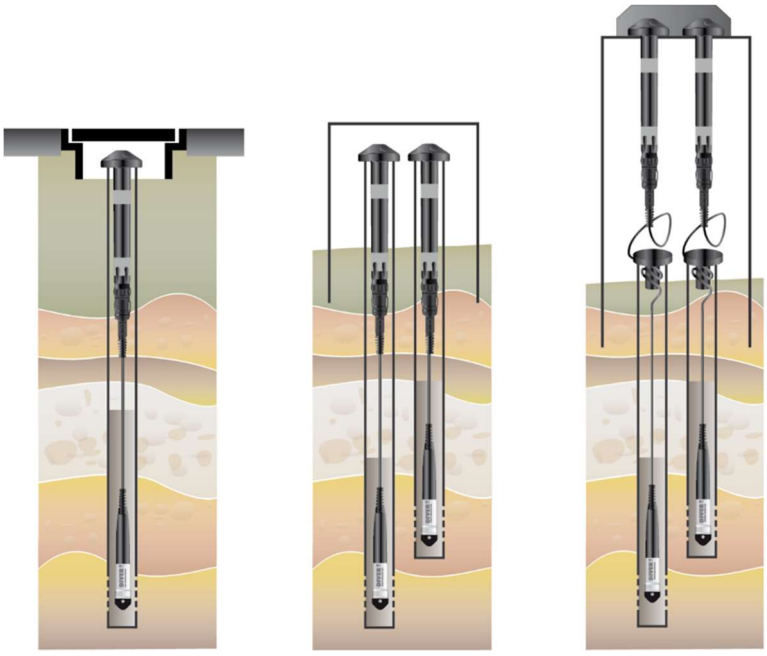
# 5 Installing Diver-NETZ in the field

## 5.1 Installing the Diver, DXT cable and Diver-DXT

When deploying both the Diver-NETZ Mobile and/or the Diver-NETZ Static solution in the field, numerous sets of Divers, DXT cables and Diver-DXTs (assuming they have been connected to each other) must first be installed at a monitoring point. It is important to ensure that the monitoring points and/or monitoring wells are fit for installation. Monitoring wells are completed with diverse types of well covers at or above of the surface level, for example: synthetic flush mounted well covers, synthetic protective covers, metal protective cover, etc. Because the transmission of the Diver-DXTs radio signal to the Diver-Gate(M) or Diver-Gate(S) can be affected by these well covers, some well covers may require alterations before the equipment can be installed. For example, in the case of a metal well cover, the Diver-DXT cannot be placed inside the metal enclosure due to the shielding of the radio signals. Therefore, for this specific case the Diver-DXT must be placed outside the metal protective cover. This can be done by drilling holes in the cover and placing the Diver-DXT on top of the cover (a drilling stencil can be provided by Van Essen Instruments). For this specific situation an extra sturdy synthetic protective cover can protect the Diver-DXT against vandalism (can be purchased from Van Essen Instruments). Other possible required adjustments to monitoring wells are (also see illustrations below):

- Additional protective covers to protect the inside of the well from extreme temperatures. Extreme temperatures can affect the life expectancy and accuracy of the monitoring equipment.
- Protection from permanent or temporary flooding. When a well is flooded or inundated by water the baro sensor within the Diver-DXT (if available) is no longer able to measure the correct barometric pressure. Furthermore, a flooded well will attenuate the propagation of radio signals from the Diver-DXT.
- Protection from permanent or temporary snow cover. Snow and or ice will attenuate the propagations of radio signals from the Diver-DXT.
- Furthermore, the system should be protected from vandalism, fire, animals, etc.





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Just before deploying the equipment in a well it is recommended to measure the exact cable length (distance between the membrane of the Diver and the bottom of the Diver-DXT). Furthermore, it is also recommendable to take a manual measurement (using a dipper) in the well as this information can be later used to verify the proper functioning and deployment of the system.

Once the monitoring well is deemed fit for installing the Diver, DXT cable and the Diver-DXT the Diver and DXT cable can be lowered into the well until the Diver-DXT rests on top of the casing. It is important to note that the space from the top of the casing to the bottom of the well cover needs to be at least 30 mm. If the monitoring well has more than one casing it is possible to deploy more than one set of Divers, DXT cables and Diver-DXTs in the same well (there will be no interference between the different Diver-DXTs). To maximize the radio performance of the Diver-DXT it is important to place the Diver-DXT as closely as possible to the well cover, especially for locations where the Diver-DXT is potentially placed below ground surface. If required the cable length of the DXT cable can be fine-tuned (shortened) in the field by using the cable adaptor below the top connector.

Before completing the installation of the Diver, DXT cable and Diver-DXT it is recommended to check the proper functioning of the equipment by using a Diver-Gate(M) and the appropriate software.

## 5.2 Installing Diver-Gate(S)

This section is specific for the Diver-NETZ Static solution. Since the Diver-Gate(S) can connect to the Diver-DXT and the Diver via radio there are many more installation options for the Diver-Gate(S). Depending on the amount of Diver-DXTs/Divers allocated to one Diver-Gate(S), the Diver-Gate(S) can be placed either within or outside a well cover. When communicating with only one Diver-DXT/Diver it is best to install the Diver-Gate(S) as close as possible to the Diver-DXT. When communicating with more than one Diver-DXT/Diver a strategic position must be chosen for the Diver-Gate(S) for it to be within radio range of the desired Diver-DXTs/Divers.



As with the installation of the Diver, DXT cable and Diver-DXT, it is important to ensure that the monitoring points, monitoring wells and/or other locations (example: lamp posts) are fit for installation of the Diver-Gate(S). The size of the mounted Diver-Gate(S) will determine how the Diver-Gate(S) is best installed at the location. Also, as with the installation of the Diver, DXT cable and Diver-DXT, it is important to make sure that the radio and GSM/GPRS signals are not attenuated and that de Diver-Gate(S) is protected from extreme temperatures, flooding, snow cover, vandalism, fire, animals, etc.

Before completing the installation of a Diver-Gate(S) the proper functioning of the equipment can be checked by using Diver-Office to test the radio connection with the Diver-DXTs/Divers via a USB connection between the Diver-Gate(S) and a PC.

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# 6 Collecting data

## 6.1 Diver-NETZ Mobile

To collect data with the Diver-NETZ Mobile solution it is necessary to visit the field with a Diver-Gate(M) and a PC equipped with Diver-Office 2017 (or higher) or a mobile device equipped with Diver-Mobile for Android. The Diver-Gate(M) should be properly charged and firstly paired with the mobile device or connected with a USB cable to the PC. Furthermore, the Diver-Gate(M) should be within radio range of the Diver-DXTs. When more than one Diver-DXT is within range of the Diver-Gate(M) it is possible to collect the data from numerous dataloggers from one location.

## 6.2 Diver-NETZ Static

With the Diver-NETZ Static solution data can be collected from the field via GSM/GPRS. The data collection frequency will depend on the configuration of the Diver-Gate(S). When necessary Divers and/or barometric data loggers can be restarted from the office without having to visit the field. With the Diver-NETZ Static solution field visits are only necessary for troubleshooting, maintenance, manual measurements, etc.



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# 7 Maintenance and diagnosis of Diver-NETZ hardware

## 7.1 Maintaining the Diver-DXT

The Diver-DXT can be equipped with a datalogger for monitoring the barometric pressure and ambient temperature. The sensor is located at the lower part of the Diver-DXT. This sensor should be in open contact with the air pressure. Maintenance is needed to keep the area around the location of the sensor clean. Extreme high and low temperatures, mud, moisture or water could affect the accuracy of the sensor. Clogging of the sensor opening can result in sensor drift/deviation.

The battery of the Diver-DXT can be replaced by the user. Appendix XI contains instructions how to replace the battery of the Diver-DXT. Replacement of the battery will void the warranty of the Diver-DXT.

## 7.2 Maintaining the Diver-Gate(M)

No maintenance is required on the Diver-Gate(M).

## 7.3 Maintaining the Diver-Gate(S)

When using a non-rechargeable battery, the battery may need to be replaced from time to time. This will depend on the amount of data being collected and the data transmission frequency of the Diver-Gate(S). When replacing a non-rechargeable battery, first disconnect the old battery before connecting the Diver-Gate(S) to a new battery. After a new non-rechargeable battery is connected to the Diver-Gate(S) it must be reconfigured using the Diver-Gate(S) configuration software (see Appendix IX).



No further maintenance is required on the Diver-Gate(S).

## 7.4 Diagnosing the Diver-Gate(S)

With the Diver-Gate(S) diagnostic tool within Diver-Office the user can diagnose a Diver-Gate(S) for a correct functioning. The diagnostic tool will check the following:

- Configuration settings. These settings are programmed by the user.
- Scanning of Diver-Gate(S) for Diver-DXTs within radio range.
- Collecting of data from the dataloggers (Diver and barologger (if available)).
- Data transmission by GPRS from the field to the FTP server.

Based upon the outcome of the diagnostic tool the user can troubleshoot the Diver-NETZ hardware or change the installation. Appendix X contains more information about using the Diver-Gate(S) diagnostic tool with Diver-Office.

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# Appendix I – Frequently Asked Questions

## Diver-NETZ Mobile and Diver-NETZ Static

**How do I store and handle the equipment?**

Before installation, the equipment should be stored in a safe place. However, it is important to know what the effects of storage are for the instrument. The radio in the Diver-DXT cannot be switched off. This means that the instrument is always active and consumes energy from the battery. The total battery capacity will be reduced by approximately 4% per year in storage conditions. Another important storage condition is the ambient temperature. If the instrument is stored for a long period of time (more than one month) it is best to store the instrument in a dark place at room temperature.

The instrument is tested for transport conditions according to ASTM D 4169-09 DC 2 (transport simulation test). This globally accepted standard ensures no damage if the instrument is transported under normal conditions in its own packaging. Keep the instrument in the original packaging until it is installed in the field. The instrument is also tested according to MIL-STD-810 and ASTM D 3332 (shock and vibration tests). This test simulates the mechanical shocks and vibrations during installation of the Diver-DXT. Although the equipment can handle these conditions, it is better to avoid any abnormal shocks and vibrations if possible. The Diver-DXT has sensors which need to be handled with care.

**What is the radio range between the Diver-Gate(M/S) and the Diver-DXT?**

The radio technology of the Diver-DXT and the Diver-Gate(M/S) makes use of the ISM (Industrial, Scientific and Medical) band. Specifically, the 2.4 GHz radio frequency is used. This radio band is unlicensed, which means that the frequencies are open for public use and require no registration or payment for usage of the frequency. In order to comply with the regulations, the output power of the devices is regulated. This regulation may cause limited range of the radio device. Typically, the radio range of the Diver-DXT device is about 500 meters (1,300 ft) line-of-sight (LOS).



Certain characteristics inherent to the environment where the system is deployed may affect the range of the radio system. This includes, but is not limited to, rain, snow, fog, large bodies of water, trees, forests, metal well protective covers, buildings, atmospheric conditions, ambient frequencies, noise, electromagnetic fields and general conditions of the terrain. Besides, the positioning of the Diver-DXT may affect the range of the radio system as well.

To maximize the performance of the radio devices, it is recommended to place the Diver-DXT in an area where it is possible to “see” the device without obstacles in between. This is not mandatory but improves the performance of the system. If this condition is not met, the performance of the system may be reduced. We therefore recommend a site assessment in order to plan and optimize the deployment of devices.

**Can I use my existing Diver Data Cables?**

Yes, you can use your existing DDC cables. However, the connector of the DDC cable needs to be modified by Van Essen Instruments.

**What is the maximum cable length that can be used?**

The maximum cable length is 300 meters.

**How long does the battery in the Diver-DXT last?**

The Diver-DXT is available with two different battery types: A-size battery and D-size battery. The battery lifetime of the Diver-DXT with A-size battery and D-size battery are respectively more than 5

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years and more than 10 years under normal conditions. The batteries in both types can be replaced by the user. Appendix XI contains instructions to replace the battery of the Diver-DXT. When the battery of the Diver-DXT is replaced the warranty will void.

**What are the max/min operating temperatures of the Diver-DXT?**

The Diver-DXT operating temperature range is from -20 °C up to +80 °C. The battery life time will decrease when the device is used below 0°C and/or above 40°C.

**How much water can be on top of the Diver-DXT?**

The Diver-DXT is designed to withstand up to 1 meter water pressure for 7 days. Please note that if the Diver-DXT contains a barologger the sensor will not measure the barometric pressure while immersed in water.

**Is the old Diver-DXT compatible with the new Diver-DXT?**

Yes, the new Diver-DXT is compatible with the previous version of the Diver-DXT (produced until 2015).

**Can I download the barometric data when the Diver-DXT fails?**

No. The Diver-DXT must be returned to Van Essen Instruments. In most cases Van Essen Instruments can retrieve your data from the Diver-DXT.

**Can other people connect with Diver-NETZ to my Divers?**

The Diver-DXT and the Diver-Gate(M) can be protected by a Network-ID.

**During rainy periods I see outliners in the baro sensor results?**

In some cases it is possible to have outliners in the baro data records. These outliners are caused by water drops sticking in the opening in front of the baro sensor. These water drops will evaporate in time and will not harm the sensor. But during the existence it can create outliners!



This situation can happen when rain water enters the well in which the Diver-DXT is placed. With most wells this will not happen because the top of the well is too far above the ground level, but in case of street pots the top of the well is below ground level.

Outliners can be limited or avoided by placing the Diver-DXT in a position in which the gap between sensor and the inner wall of the well is the largest.

## Diver-NETZ Mobile

**How does Diver-NETZ Mobile work?**

The Diver is suspended on a Diver-DXT cable with on top the Diver-DXT. The Diver-DXT sends information (data) wirelessly to the Diver-Gate(M). The Diver-Gate(M) can be wirelessly connected through Bluetooth to an Android device. On this device the Diver-Mobile application needs to be installed to communicate with the Diver. The Diver-Mobile application will store the Diver data and can optionally send the data to a FTP server.

**What do I need to know about Bluetooth?**

Bluetooth is a simple two-way wireless radio technology that allows different devices to connect between each other without the use of cables or infrared waves. This technology is robust, low-power and low-cost. The short-range radio link provides connectivity between different devices, such as mobile phones, PDAs, PCs and other electronic devices. It is designed to be used in small range communication and allows voice and data communication. It operates in the 2.4 GHz radio spectrum. Each class provides a different power output and they have different communication ranges. This is

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certified in three different types of standard: Class 1 (100 meters), Class 2 (10 meter), Class 3 (1 meter). The Diver-Gate(M) has a Class 2 (10 meter) Bluetooth module.

**Can I use a mobile phone?**

Yes, you can use an Android smart phone. The following hard- and software requirements are needed to install Diver-Mobile on a mobile phone running Android:

- Android version 4.0 and higher
- Minimum of 4 GB of Flash memory (SD card)
- Minimum of 128 MB of RAM
- Bluetooth version 2.0 and later
- GSM/GPRS option and a data plan if you want to send the data to a FTP server

**Can I use a Pocket-PC?**

Yes, you can install Diver-Mobile on a Pocket-PC running an Android operating system.

The following hard- and software requirements are needed to install Diver-Mobile on a Pocket-PC running Android:

- Android version 4.0 and higher
- Minimum of 4 GB of Flash memory (SD card)
- Minimum of 128 MB of RAM
- Bluetooth version 2.0 and later
- GSM/GPRS option and a data plan if you want to send the data to a FTP server

**Can I use a laptop?**

Yes, you can use a laptop with Diver-Office 2017 or higher.

**In what languages is Diver-Mobile available?**



The Diver-Mobile application is available in the English language.

**Can I use my own FTP server?**

Yes. In the Diver-Mobile application you can set the address of the FTP server.

**What are the requirements for a FTP server?**

The FTP server must be a standard none secured FTP server.

**What to do when there is no Bluetooth connection between the Diver-Gate(M) and the mobile device?**

- Check the Bluetooth LED of the Diver-Gate(M). This LED should blink fast (almost continuously on)
- If the Bluetooth LED doesn't blink at all (not even for a short period) the Diver-Gate(M) has to be paired. Follow the Bluetooth pairing procedure
- If the Bluetooth LED does blink but will not go into an almost continuous mode (indicating the Bluetooth connection), the Bluetooth of the mobile device is not visible to the Diver-Gate(M). Change the Bluetooth settings of the mobile device to "Always Visible"
- If the Bluetooth LED indicates a Bluetooth connection but the application cannot find the Diver-Gate(M) it is possible that the serial port check box in the Bluetooth settings is not ticked. Tick this box (enable serial port) and try again.

**I don't have Bluetooth connection between the Diver-Gate(M) and a mobile device anymore but it worked in the past?**

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Check if Bluetooth is enabled. Check the Bluetooth status on your device (PC, mobile device). Some devices also have a switch that shuts down all radios (Wi-Fi and Bluetooth). Make sure this switch is on.

**I do not have a radio connection between the Diver-Gate(M) and the Diver-DXTs?**

Please follow the next steps:

- If you have no connection after 30 seconds you may be out of radio range. Try to move closer to the Diver-DXT and re-establish the connection. Try this a few times from different locations.
- From 07:00 PM to 23:00 PM the radio of the Diver-DXT will be in sleep mode to save battery capacity. Making a connection can therefore take more time (longer than 5 minutes).
- Make sure you use the correct Network ID. For selecting the correct Network ID see the Diver-Mobile Manual.
- The radio connection can be distorted by Wi-Fi signals transmitting at the same radio band of Diver-NETZ
- Check if the Radio LED on the Diver-Gate(M) is blinking during scanning and continuously on during data transfer. If not, the problem could be the Diver-Gate(M).

**Diver-Mobile is unresponsive. What should I do?**

Go to Task Manager and shut down the Diver-Mobile application or give your field device a soft reset. How to do this is described in the user manual of the field device.

**How long does the battery in the Diver-Gate(M) last and how can it be recharged?**

The fully charged battery of the Diver-Gate(M) can be used for 10 hours without the need for recharging. The Diver-Gate(M) is recharged through the USB port on the Diver-Gate(M).

**I fully charged the battery but when I turn on the Diver-Gate(M) all the LEDs go off after a few seconds?**



When a Diver-Gate(M) with fully charged battery turns off or if you unplug and plug the internal battery, it is necessary to follow the following procedure:

- Connect the USB cable to the Diver-Gate(M)
- Switch on the Diver-Gate(M)
- The status LED should start blinking for at least 30 seconds
- After several minutes the battery level is calibrated with the battery. You can leave the device on during charging

**Can I start/stop/reprogram a Diver with Diver-NETZ?**

Yes, this can be done using Diver-Office 2017.

**What to do when you get an error while starting Diver-Mobile?**

If the Diver-Mobile application generates the following error “No Diver-Gate(M) found”, there is no Bluetooth connection between the Diver-Gate(M) and a mobile device. See FAQ “I do not have a Bluetooth connection between the Diver-Gate(M) and the mobile device”.

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## Diver-NETZ Static

**Can I use my own FTP server?**

Yes, you can use any FTP server. In the Diver-Gate(S) you can configure the address of your own FTP server. Van Essen Instruments can provide you with information regarding the requirements and steps to undertake this.

**What are the requirements for a FTP server?**

The FTP server must be a standard none secured FTP server.

**What GSM frequency bands are used by the Diver-Gate(S)?**

The GSM module of the Diver-Gate(S) makes use of the following frequency bands 850/900/1800/1900 MHz (Quad band). Frequency band 900 and 1800 MHz are used in most parts of the world: Europe, Middle East, Africa, Australia, Oceania (and most of Asia). In North America, GSM operates on the primary mobile communication bands 850 MHz and 1900 MHz. In South and Central America some countries use 850 and 1800 MHz.

**Which mobile data services are supported by the Diver-Gate(S)?**

The GSM module of the Diver-Gate(S) makes use of GPRS services (2.5G). GPRS is a wireless data transfer protocol that is used to connect mobile devices to the internet. It operates through the cellular network. To successfully use the Diver-Gate(S) device the telecom provider needs to support GPRS services.

**Which SIM cards can be used?**

By default, Van Essen Instruments makes use of universal SIM cards. Universal SIM cards grant GSM services in nearly every country in the world generally at lower costs than other SIM cards. Van Essen Instruments can provide a list of GSM providers supported by the universal SIM cards in a specific country. Please be aware that the GSM provider still needs to support GPRS to successfully deploy Diver-NETZ Static. See also previous question.



**Can I use my own local SIM card?**

Yes, this is possible. Van Essen Instruments can provide you with information regarding the requirements and needed steps to configure the Diver-Gate(S) with local SIM cards.

**Can I start/stop/reprogram a Diver with Diver-NETZ?**

Yes, this can be done remotely. Van Essen Instruments can provide you additional information.

**I do not have a radio connection between the Diver-Gate(S) and the Diver-DXTs?**

Please follow the next steps:

- From 07:00 PM to 23:00 PM the radio of the Diver-DXT will be in sleep mode to save battery capacity. Making a connection can therefore take more time (longer than 5 minutes).
- Make sure you use the correct Network ID. For selecting the correct Network ID see the Diver-Mobile Manual.
- The radio connection can be distorted by Wi-Fi signals transmitting at the same radio band of Diver-NETZ
- Check if the Radio LED on the Diver-Gate(S) is blinking during scanning and continuously on during data transfer. If not, the problem could be the Diver-Gate(S).

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**How can I power my Diver-Gate(S)?**

The Diver-Gate(S) needs to be connected to an external power supply. This can be a lithium battery pack or a 12 V solar panel with a rechargeable battery.

**No data is being transmitted by GPRS from the Diver-Gate(S) to the FTP server?**

Please run the Diver-Gate(S) diagnostic tool (paragraph 7.4 of this manual).

The issue could be related to the following:

- Lack of power. Make sure the external power is connected correctly to the Diver-Gate(S) and LED indicators start blinking when waking up the Diver-Gate(S).
- SIM card not properly fitted. In this case the Diver-Gate(S) cannot make a connection with the GSM network. Make sure the SIM card is properly fitted into the SIM card holder. The SIM card needs to be locked by sliding the SIM card holder into the fitting.
- Configuration settings incorrect. Make sure the Diver-Gate(S) is properly configured (FTP settings, SIM card settings, network ID, wakeup time etc). The configuration of the Diver-Gate(S) can be checked in the overview LOG file created by the Diver-Gate(S) Configuration tool.
- No GPRS coverage due to a lack of GPRS signal or due to a lack of data subscription with your own local SIM card. Please check the strength of the GPRS signal. This information can be retrieved from a communications log of the Diver-Gate(S). Please contact Van Essen Instruments for more information.



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# Appendix II – DXT cable specifications

| | |
|---|---|
| Part number | AS2xxx<br>xxx is length in meters. For example: AS2015 is 15 m. |
| Protection | IP67 (when connected to Diver-DXT) |
| Length accuracy | ±1% (≥1 cm) |
| Cable stretch | <1% |
| Standard lengths | 1, 5, 10, 15, 20, 30, 40, 50, 60, 80, 100, 150, 200, 250, 300 m |
| Custom length | available |
| Maximum length | 300 m |
| Cable length adjustment | up to 40% of length |
| Temperature range | -20°C to 80°C |
| Material of connectors | nylon PA6, fiberglass-reinforced (30%) |
| Material of cable insulation | polyurethane (PU) |



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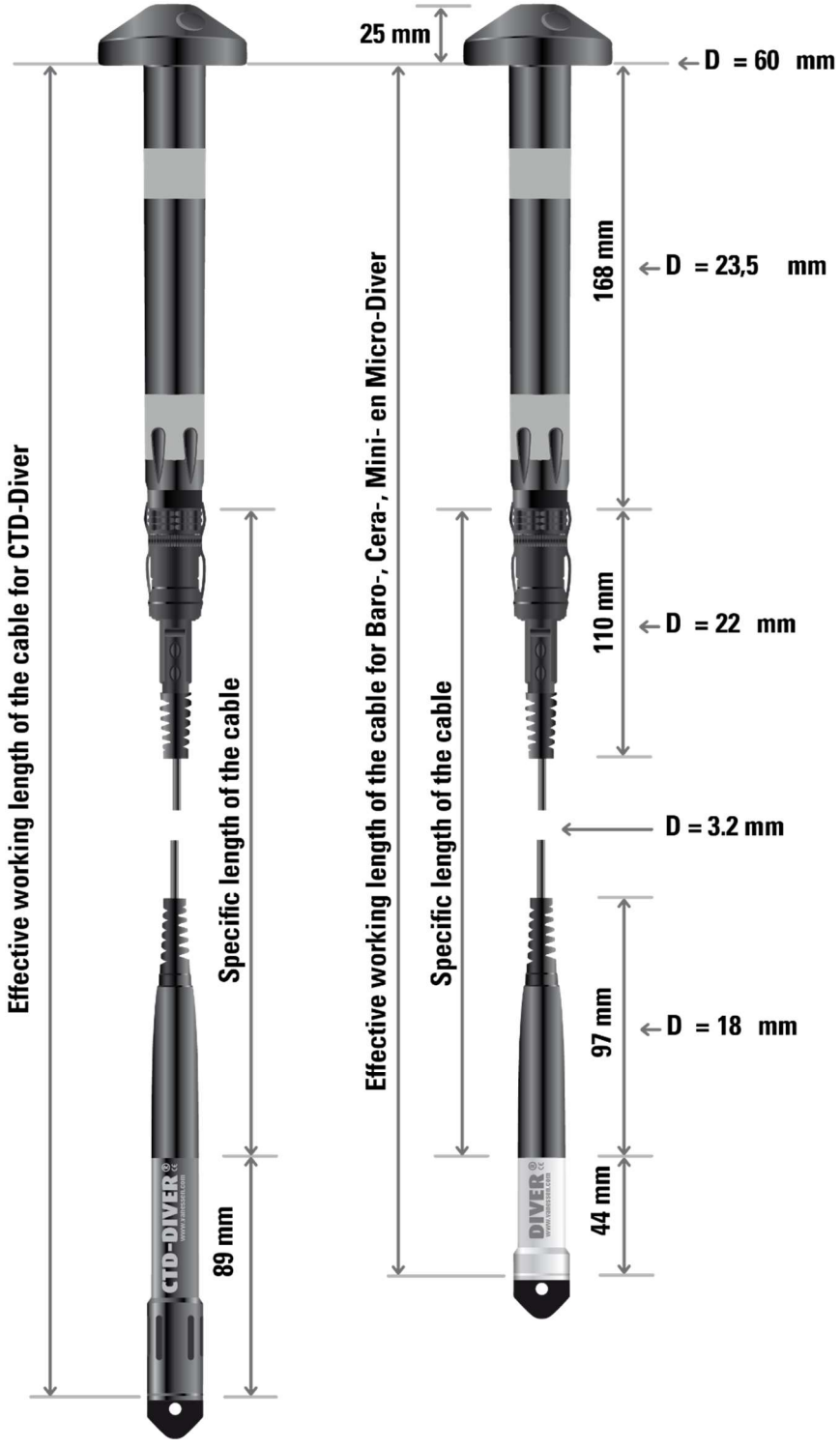




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# Appendix III – Diver-DXT AS400/AS401 specifications

## General

| | |
|---|---|
| Diameter | Ø 58-23 mm |
| Length | 200 mm (including chassis connector) |
| Weight | Approx. 100 grams |
| Wetted parts | Polypropylene casing, Viton® and MBR o-rings, Cu Zn/Ni connector |
| Protection | IP67 (100 cmH2O water pressure (over pressure for 7 days) for flooding situations) |
| Operating temperature (OT) | -20 °C to 60 °C |
| | -20 °C to 80 °C (not guaranteed within specs) |
| Storage / transport temperature | -40 °C to 85 °C (affects battery life time) |
| Battery life | 5 years @ OT, depending on operation and max 3,000 connections, 30,000 memory block reads and 1,000 full settings |
| Battery replacement | User replaceable |
| Compatible equipment | Mini-Diver (DI5xx), Micro-Diver (DI6xx), Cera-Diver (DI7xx) and CTD-Diver (DI27x) |



## Datalogger barometer (optional)

| | |
|---|---|
| Storage capacity | 24,000 measurements (non-volatile memory) |
| Measuring interval | 1 hour |
| Measuring method | Fixed time based |
| Clock accuracy | Automatic synchronization with attached Diver (ones a day) |
| Recorded parameter | Barometric pressure (cmH2O) and temperature (°C) |

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## Pressure

| | |
|---|---|
| Sensor | Piezoresistive silicon micromachined sensor |
| Range | (400 to 1150) cmH2O |
| Accuracy | ±2.5 cmH2O (max) @OT for 900 to 1150 cmH2O |
| | ±3.5 cmH2O (max) @OT for 400 to 900 cmH2O |
| Resolution | 0.1 cmH2O |
| Absolute maximum pressure (MP) | 1.5 bar (absolute) |
| Absolute maximum burst pressure | 2 bar (absolute) @ 1 s |
| Long term stability | ±2 cmH2O/year (typ) @ OT |

## Temperature

| | |
|---|---|
| Sensor | Silicon temperature sensor |
| Range (FS) | -20 °C to 80 °C |
| Accuracy @ OT | typ ±0.8 °C |
| | max ±1 °C |
| Resolution | 0.1 °C |

## Radio



| | |
|---|---|
| Radio frequency (central frequency) | 2.405 GHz (channel 11) |
| Transmit power | 100mW, 20dBm |
| Scan-for-host period | 14 seconds (07.00AM-07.00PM) |
| Radio range (Line of Sight) | 500 meter |
| Data encryption | AES-key (16 bytes) |

## Environmental

| | |
|---|---|
| Operating temperature (OT) | -20 °C to 60 °C |
| Pressure | Up to MP |
| Manual Handling | ASTM D 4169-14 § 10.2.3 – Schedule A – Manual Handling |
| Transportation | ASTM D 4169-14 § 12.4 – Schedule E _ Vehicle Vibration |
| Certification | CE: R&TTE Directive 1999/5/EC according to the harmonized standards |
| | FCC: publication 47 CFR PART 15 of 2010 for class B |

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# Appendix IV – Diver-Gate(M) AS345 specifications

## General

| | |
|---|---|
| Dimension | 138 x 62 x 34 mm (with protection guard) |
| Weight | Approx. 181 gr |
| Housing material | ABS casing |
| Protection | IP52 (with protection guard) |
| Operating temperature | -20 °C to 60 °C (within specs) |
| Storage / transport temperature | -40 °C to 85 °C |
| Power supply | Internal rechargeable lithium ion battery, charged through USB port |
| Battery life | 10 hours in Bluetooth connection mode |
| Communication | USB port, Bluetooth®, UART |

## Bluetooth

| | |
|---|---|
| Module | Fully qualified Bluetooth® V2.1 + EDR, Class 2 |
| Antenna | Internal ceramic antenna |

## Radio

| | |
|---|---|
| Radio frequency | 2.405 GHz (channel 11) |
| Transmit power | 100 mW, 20 dBm |
| Antenna | Internal ceramic antenna |
| Scan period | 30 sec |
| Radio range | 500 meter L.o.S. (Line of Sight) |
| Data encryption | AES-key (16 bytes) |

## Environment

| | |
|---|---|
| Operating temperature | -20 °C to 60 °C |
| Certification | CE: R&TTE Directive 1999/5/EC according to the harmonized standards |
| | FCC: RI7BG864 |
| | IC: 5131A-BG864 |



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# Appendix V – Diver-Gate(S) AS340 specifications

## General

| | |
|---|---|
| Dimension | 134 x 58 x 30 mm (without connectors) |
| Weight | Approx. 144 gr |
| Housing material | ABS |
| Protection | none |
| Operating temperature | -20 °C to 60 °C (within specs) |
| Storage / transport temperature | -40 °C to 85 °C |
| Power supply | 7-15 V DC |
| Battery life | Depends on external battery used |
| Communication | USB port, GSM/GPRS, UART |

## GSM/GPRS

| | |
|---|---|
| Module | Quad band |
| Class | Class 4 (2W) @ 850/900 MHz |
| | Class 1 (1W) @ 1800/1900 MHz |
| Antenna | External antenna (SMA) |



## Radio

| | |
|---|---|
| Radio frequency | 2.405 GHz (channel 11) |
| Transmit power | 100 mW, 20 dBm |
| Antenna | External antenna (SMA) |
| Scan period | 30 sec |
| Radio range | 500 meter L.o.S. (Line of Sight) |
| Data encryption | AES-key (16 bytes) |

## Environment

| | |
|---|---|
| Operating temperature | -20 °C to 60 °C |
| Certification | CE: R&TTE Directive 1999/5/EC according to the harmonized standards |
| | FCC: RI7GG864 |
| | IC: 5131A-GG864 |

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# Appendix VII – Pairing the Diver-Gate(M)

The following steps illustrate how to pair a Diver-Gate(M) with a mobile device to enable the Bluetooth connection.

1. Attach the pairing dongle to the Diver-Gate(M).
2. Turn on the Diver-Gate(M).
3. Activate the Bluetooth function on a mobile device (usually found under the Settings menu) and set it to be discoverable or visible to other devices.
4. Open the Bluetooth connection settings and start searching for nearby Bluetooth devices.
5. Remove the pairing dongle.
6. After retrieving a list of nearby Bluetooth devices, select the Diver-Gate(M) (name is SWSGW_1414xxxxxxxx) and press Next.
7. Enter passcode “1234” and press OK.
8. After the passcode is accepted, the name of the Diver-Gate(M) is displayed under disconnected devices.
9. Select Diver-Gate(M) to modify its settings.
10. Activate “Serial port”.
11. The Diver-Gate(M) will automatically restart. Status LED will be continuously on for 5 to 10 seconds.
12. After approximately 30 seconds the Bluetooth LED will turn on to indicate a Bluetooth connection.



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# Appendix VIII – Configuring the Diver-Gate(S) GSM band

With the Diver-Gate(S) GSM band configurator within Diver-Office the user can configure the GSM band of the Diver-Gate(S). On default the GSM band of the Diver-Gate(S) makes use of Dual-band 900 and 1800 MHz. These GSM bands are used in most parts of the world. The Diver-Gate(S) GSM band configurator within Diver-Office allows the user to change the GSM band to 850 and 1900 MHz (mainly used in the Americas) and Quad-band (50 and 1900 MHz / 900 and 1800 MHz).

The following steps give more information about configuring the GSM band of the Diver-Gate(S):

1. Connect Diver-Gate(S) with the PC using the mini USB cable (cable not provided).

2. Plug the battery (or power supply) in the Diver-Gate(S). In case the battery is already connected wakeup the Diver-Gate(S) by pressing the wakeup pinhole button.

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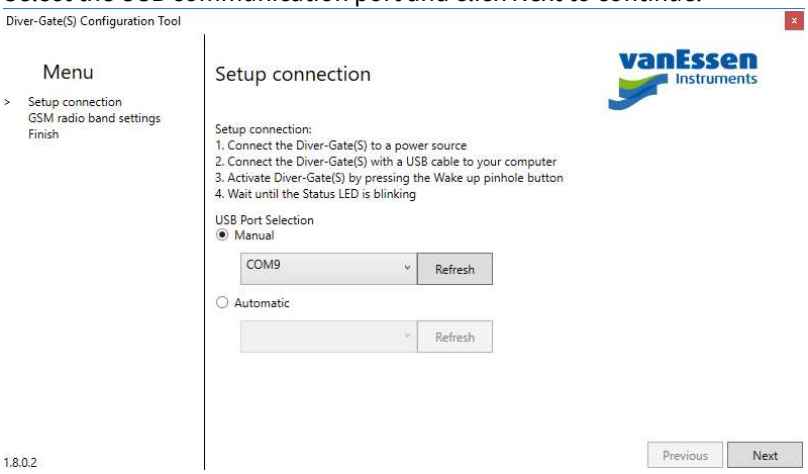
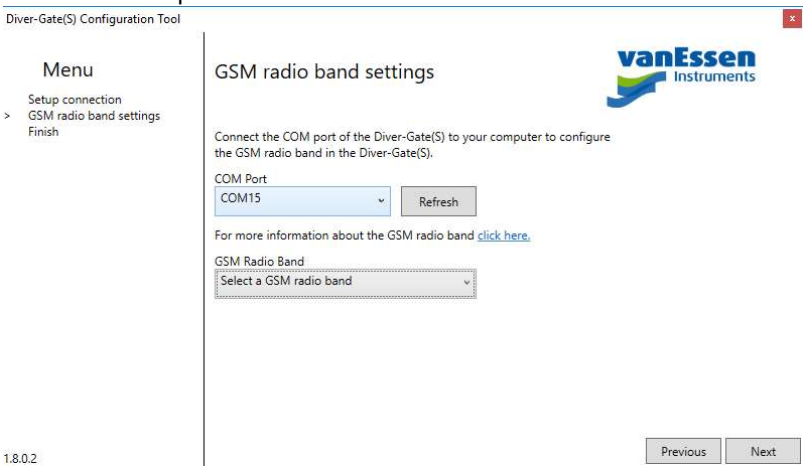
3. After the Diver-Gate(S) lights are blinking start Diver-Office and open the Diver-Gate(S) GSM band configurator.

4. Select the USB communication port and click Next to continue.




5. Connect Diver-Gate(S) with the PC using the COM cable (cable not provided). Do not remove the USB cable.

6. Select the COM port.



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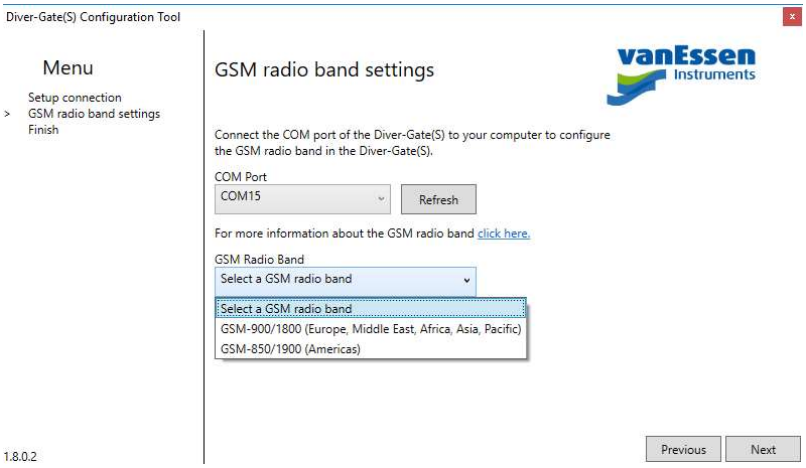
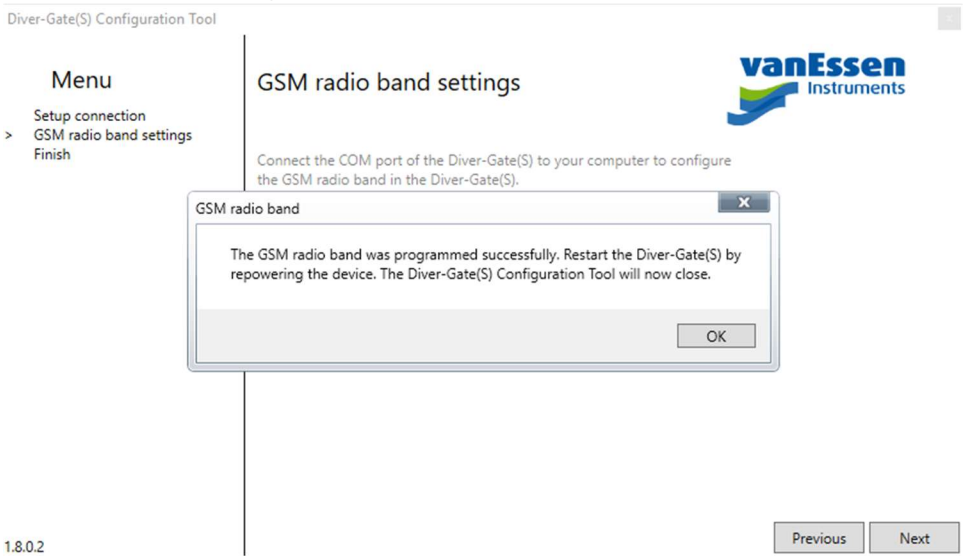
7. Select the GSM radio band and click Next to continue.




8. A popup message will appear if the GSM band is configured successfully. Restart the Diver-Gate(S) by repowering the device (unplug and plug power source). Click OK to close the Diver-Gate(S) GSM band configurator.



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# Appendix IX – Configuring the Diver-Gate(S)

The Diver-Gate(S) can be configured in two modes: Basic mode and Advanced mode. Within Basic mode the default settings will be programmed inside the Diver-Gate(S). This mode will be used when using the server and Universal SIM card provided by Van Essen Instruments. The Advanced mode is used to configure all Diver-Gate(S) settings.

## Basic mode

The following steps give more information about configuring the Diver-Gate(S):

1. Connect Diver-Gate(S) with the PC using the mini USB cable (cable not provided).

2. Plug the battery (or power supply) in the Diver-Gate(S). In case the battery is already connected wakeup the Diver-Gate(S) by pressing the wakeup pinhole button.

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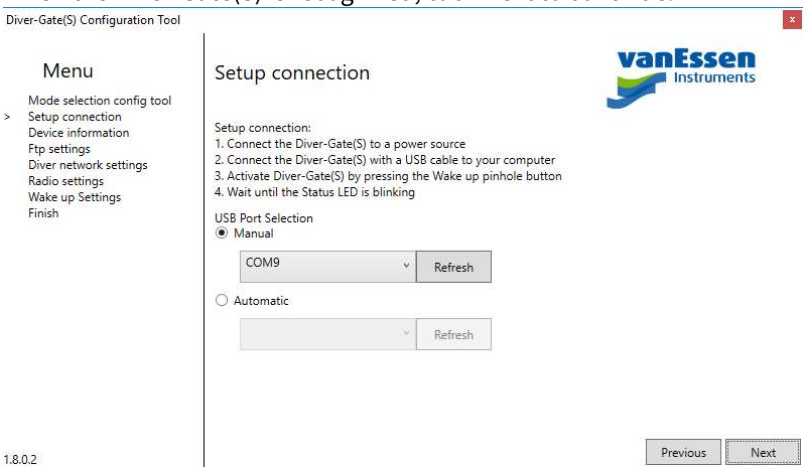
3. Start Diver-Gate(S) Configurator software application. Select Basic mode, click Next to continue.

4. Select the correct USB COM port to setup a connection with the Diver-Gate(S). Searching for a Diver-Gate(S) is possible both manually and automatically. Manual option assumes selecting the COM port where the Diver-Gate(S) is connected. Alternatively, select the automatic mode to search for the device. Click on the Refresh button when the Status LED starts blinking. When the Diver-Gate(S) is recognized, click Next to continue.




5. This window gives information about the device (firmware version of the Diver-Gate(S), hardware version of the Diver-Gate(S), radio firmware of the Diver-Gate(S) and the battery capacity). Click Next to continue.

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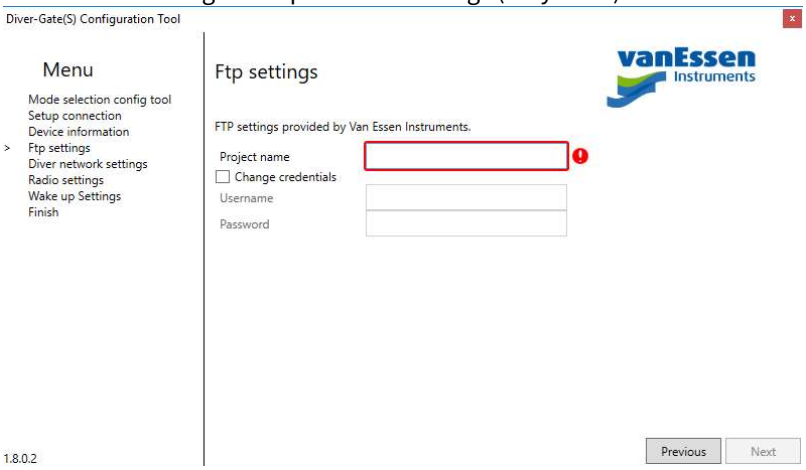
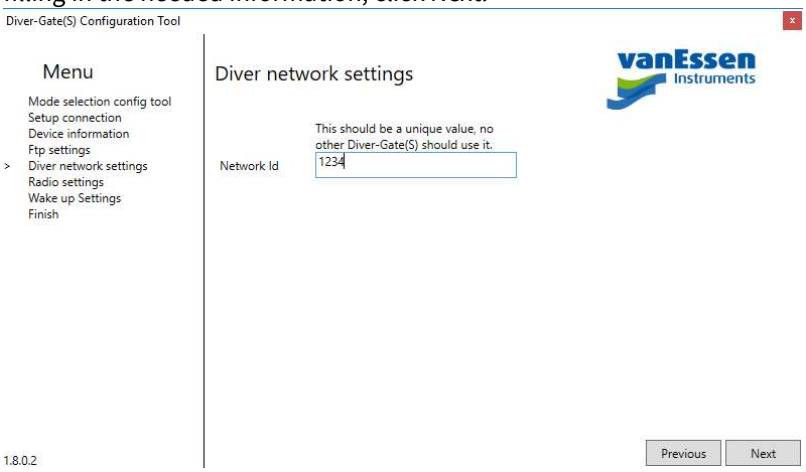
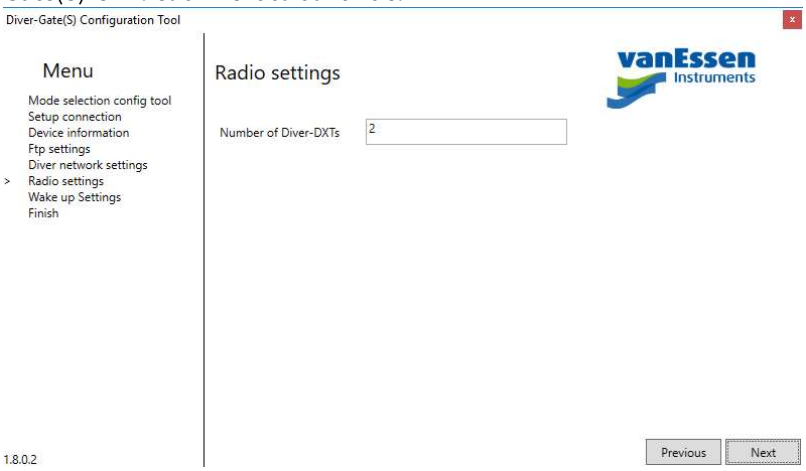
6. This window allows you to configure the project name (destination folder) and the login credentials on the FTP server. Van Essen Instruments will provide these settings. Click the tick box to fill in the login and password settings (only once). Click Next to continue.




7. This window enables you to specify the Network ID applied to the specific Diver-Gate(S). After filling in the needed information, click Next.




8. This window enables you to set up the radio settings of DXT (number of Diver-DXT connected to a Diver-Gate(S)). Based on this number the software will automatically determine the recommended radio settings. The maximum number of Diver-DXTs connected to a Diver-Gate(S) is 17. Click Next to continue.



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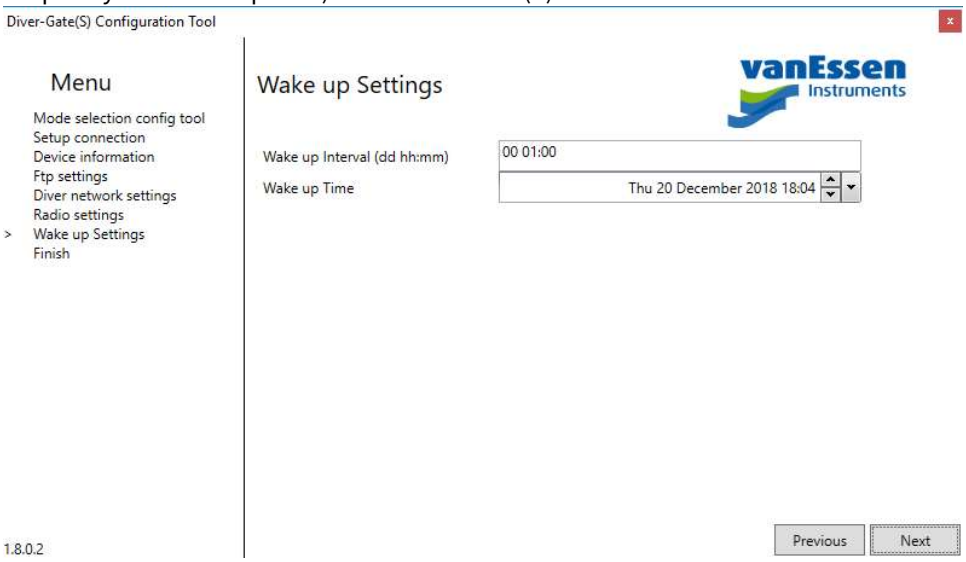
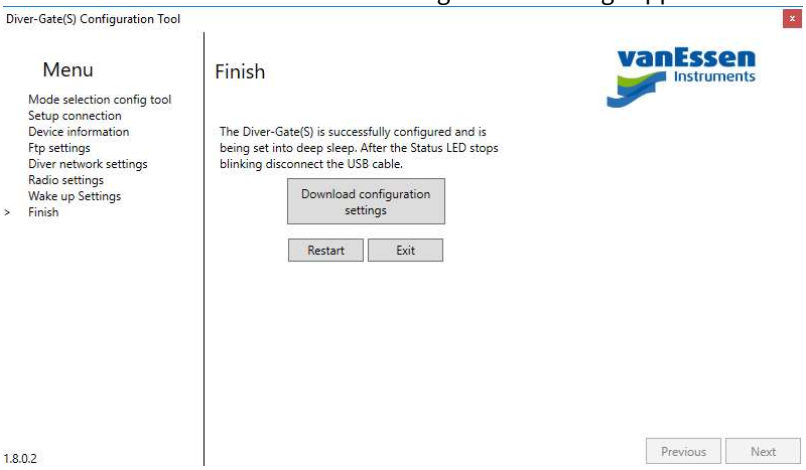
9. The following window enables you to set-up the wakeup settings (data transmission frequency and wake-up time) of the Diver-Gate(S). Click “Next”.




10. The configuration of the Diver-Gate(S) is finished. By selecting Create Overview’ a LOG file will be created with an overview of all configuration settings applied to the Diver-Gate(S).




11. Once the Status LED on the Diver-Gate(S) stops blinking, close the configuration tool by clinking Exit. The mini USB cable can now be disconnected from the Diver-Gate(S).



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## Advanced mode

The following steps give more information about configuring the Diver-Gate(S):

1. Connect Diver-Gate(S) with the PC using the mini USB cable (cable not provided).

2. Plug the battery (or power supply) in the Diver-Gate(S). In case the battery is already connected wakeup the Diver-Gate(S) by pressing the wakeup pinhole button.

3. Start Diver-Gate(S) Configurator software application. Select Advanced mode, click Next to continue.

4. Select the correct USB COM port to setup a connection with the Diver-Gate(S). Searching for a Diver-Gate(S) is possible both manually and automatically. Manual option assumes selecting the COM port where the Diver-Gate(S) is connected. Alternatively, select the automatic mode to search for the device. Click on the Refresh button when the Status LED starts blinking.



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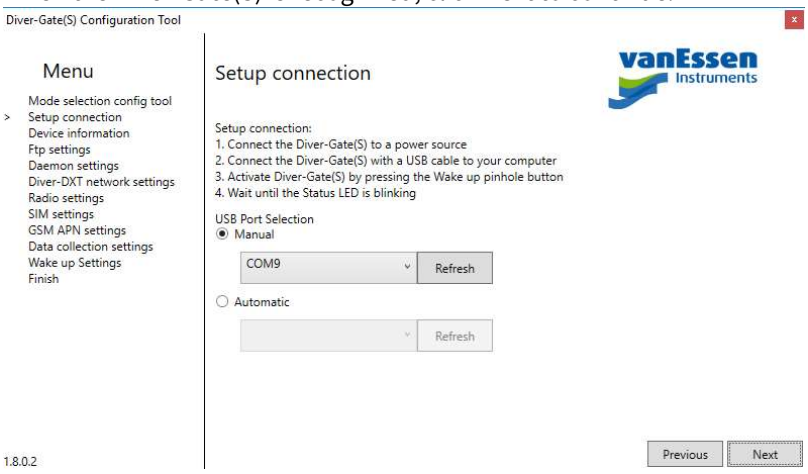
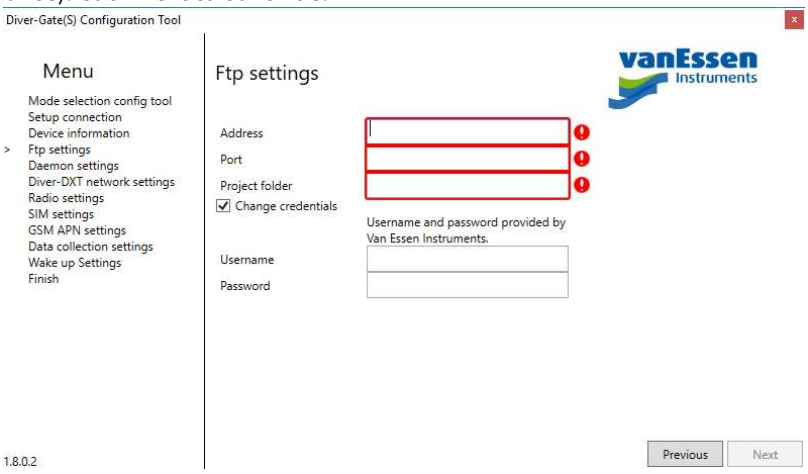
When the Diver-Gate(S) is recognized, click Next to continue.




5. This window gives information about the device (firmware version of the Diver-Gate(S), hardware version of the Diver-Gate(S), radio firmware of the Diver-Gate(S) and the battery capacity). Click Next to continue.

6. This window allows you to configure the FTP address, port and project folder (destination folder) of the FTP server. Click the tick box to fill in the login and password settings (only once). Click Next to continue.



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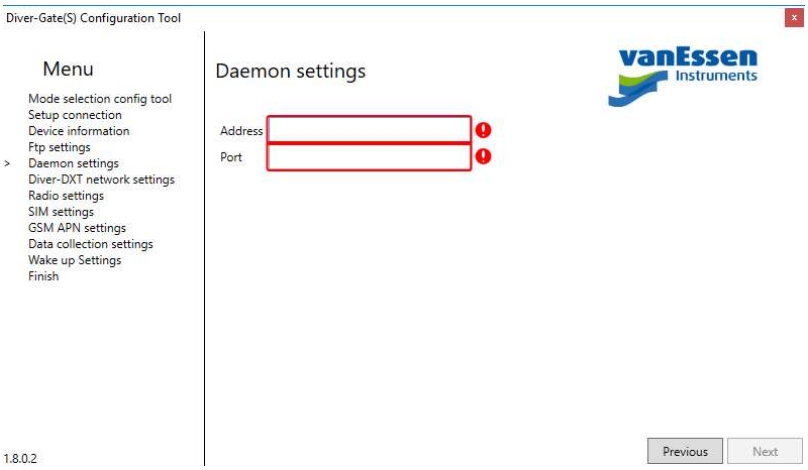
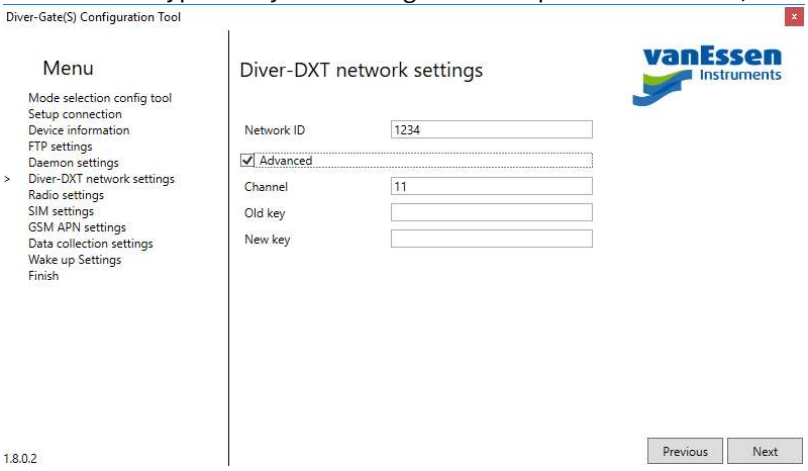
7. This window allows you to configure the Daemon settings (back office software running on the server). The following parameters need to be provided: server address and port. Click Next to continue.




8. This window enables you to specify the Network ID applied to the specific Diver-Gate(S). Furthermore, by selecting the Advanced checkbox you can set the radio channel (default: 11) and encryption key. Van Essen Instruments can provide additional information regarding the use of the encryption key. After filling out the required information, click Next.




9. This window enables you to set up the radio settings of DXT. In Basic mode the number of Diver-DXT connected to the Diver-Gate(S) need to be filled in. Based on this number the software will automatically determine the recommended radio settings. In Advanced mode a user can select the radio settings himself. The maximum number of Diver-DXTs connected to



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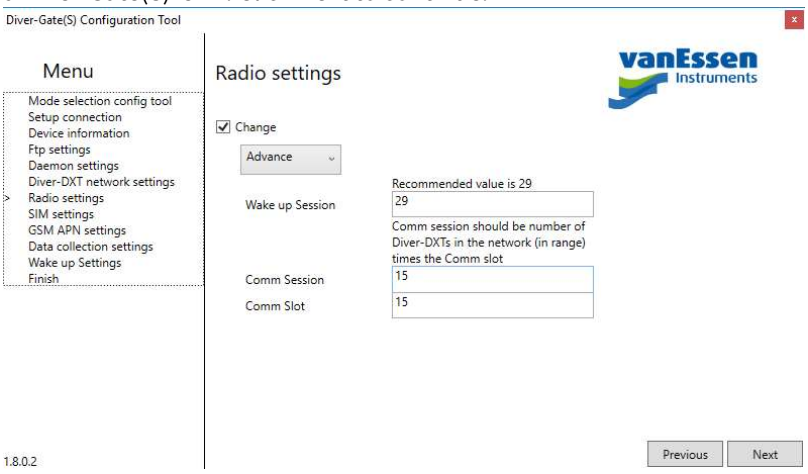
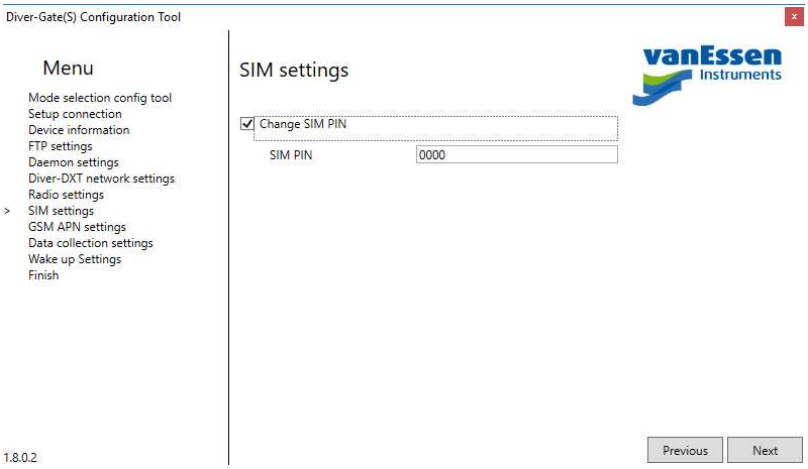
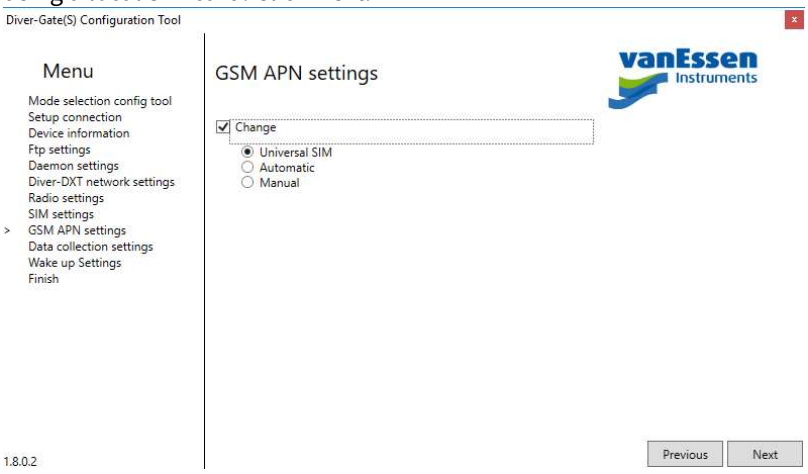
a Diver-Gate(S) is 17. Click Next to continue.




10. The SIM pin of the card can be filled in the SIM settings window. By default the SIM pin is 0000. Click Next.




11. The following window enables you to set-up the APN settings of the SIM card. The following options are available: Universal SIM (provided by Van Essen Instruments), automatic selection of SIM card settings and finally the user can fill in the APN settings manually when using a local SIM card. Click Next.



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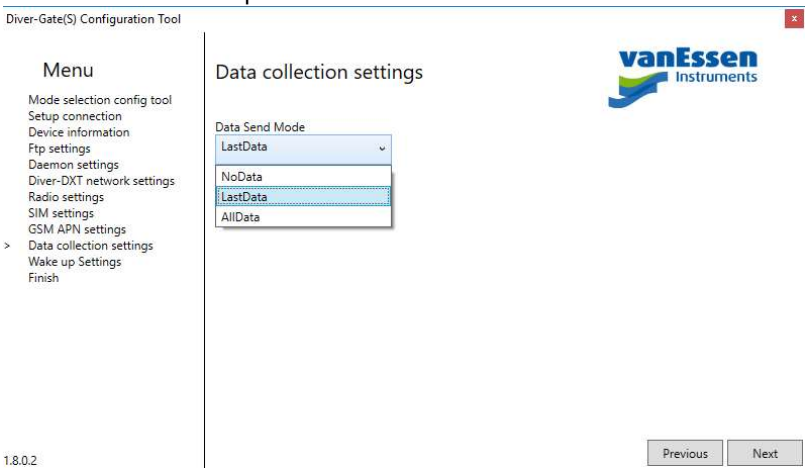
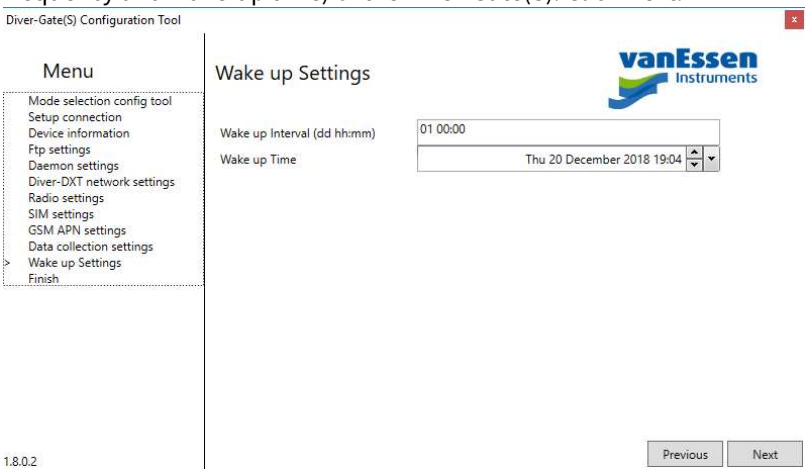
12. The Data collection window enables you to select the data collection method for a data transmission sequence. NoData will only transmit a LOG file containing household data, and no data from the Diver and Diver-DXT datalogger will be transmitted. LastData will send new data (data which has not been transmitted before) and AllData will transmit all data during each transmission sequence. The LastData method is recommended. Click Next.




13. The following window enables you to set-up the wakeup settings (data transmission frequency and wake-up time) of the Diver-Gate(S). Click Next.



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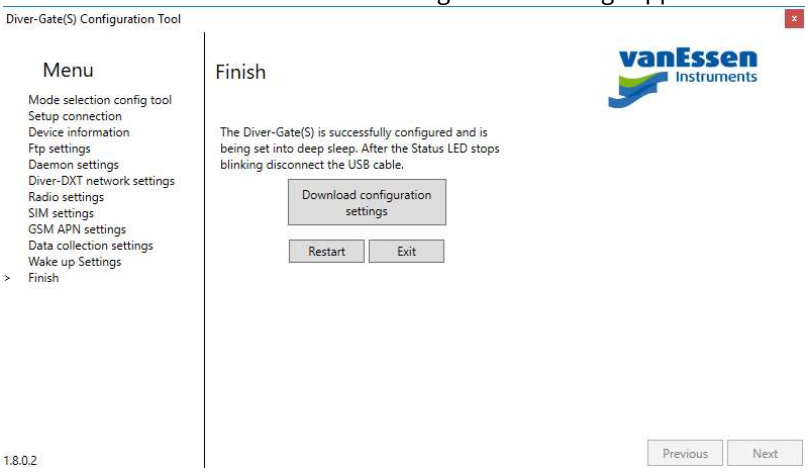
14. The configuration of the Diver-Gate(S) is finished. By selecting Create Overview' a LOG file will be created with an overview of all configuration settings applied to the Diver-Gate(S).




15. Once the Status LED on the Diver-Gate(S) stops blinking the configuration tool can be closed by clicking Exit. The mini USB cable can now be disconnected from the Diver-Gate(S).



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# Appendix X – Diver-Gate(S) diagnostic tool

With the Diver-Gate(S) diagnostic tool within Diver-Office the user is able to diagnose a Diver-Gate(S) for a correct functioning.

The following steps give more information about the Diver-Gate(S) diagnostic tool:

1. Connect Diver-Gate(S) with the PC using the mini USB cable (cable not provided).

2. Connect Diver-Gate(S) with the PC using the COM cable (cable not provided). Do not remove the USB cable.

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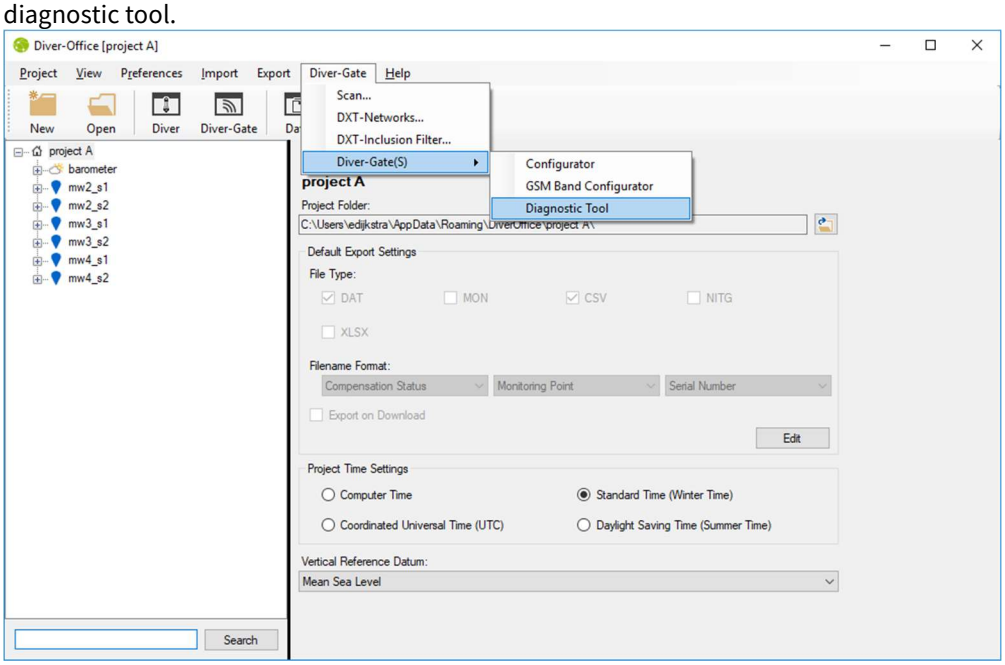
3. Plug the battery (or power supply) in the Diver-Gate(S). In case the battery is already connected wakeup the Diver-Gate(S) by pressing the wakeup pinhole button.

4. After the Diver-Gate(S) lights are blinking start Diver-Office and open the Diver-Gate(S) diagnostic tool.



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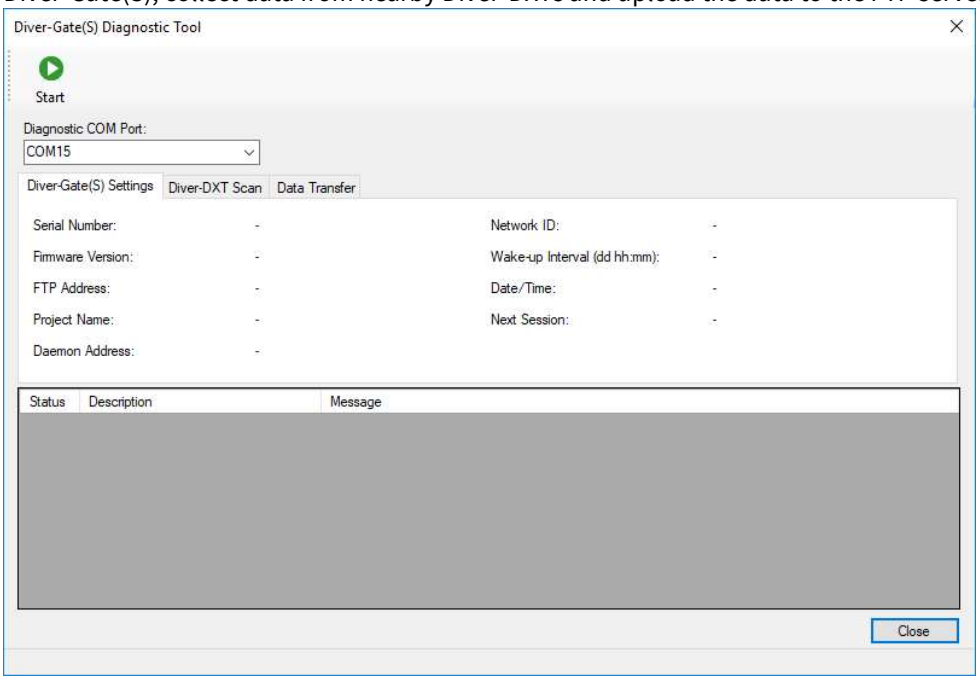
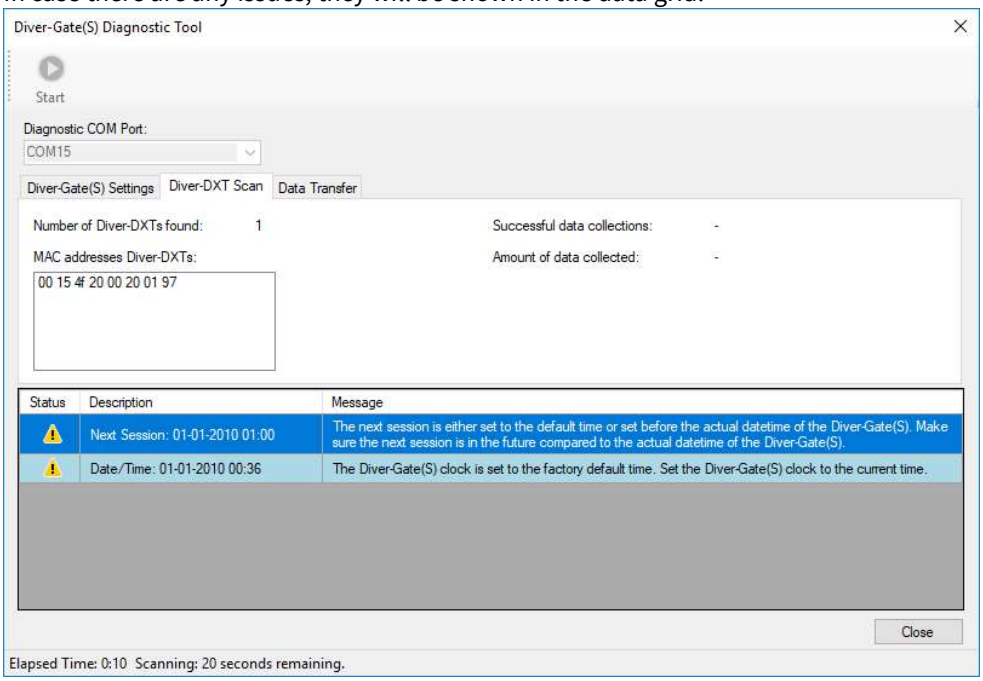
5. Select the COM port and click Start. The diagnostic tool will start to retrieve settings from the Diver-Gate(S), collect data from nearby Diver-DXTs and upload the data to the FTP server..




6. In case there are any issues, they will be shown in the data grid.



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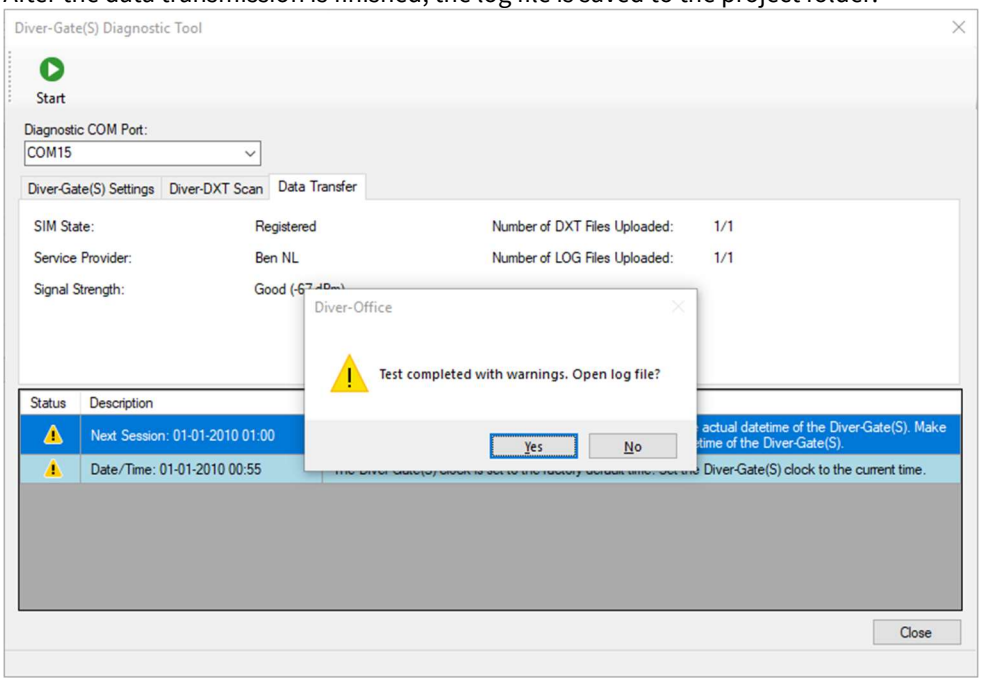
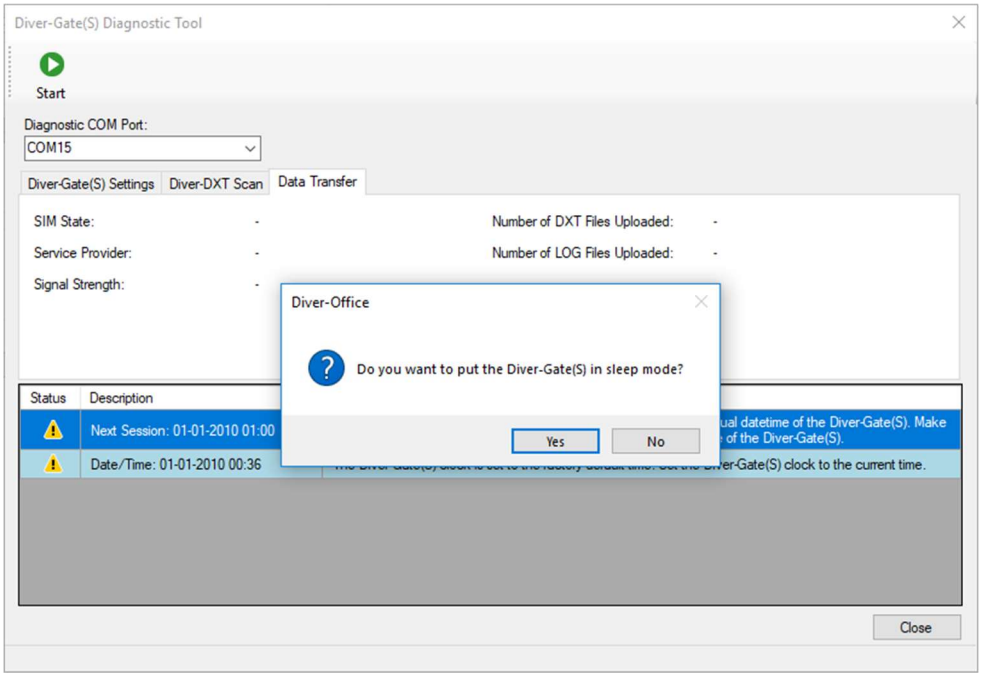
7. After the data transmission is finished, the log file is saved to the project folder.




8. Click Close to close the diagnostic tool. A popup message will appear to ask the user to put the Diver-Gate(S) back to sleep. Click Yes. Disconnect the cables after all lights stop blinking and are turned off.



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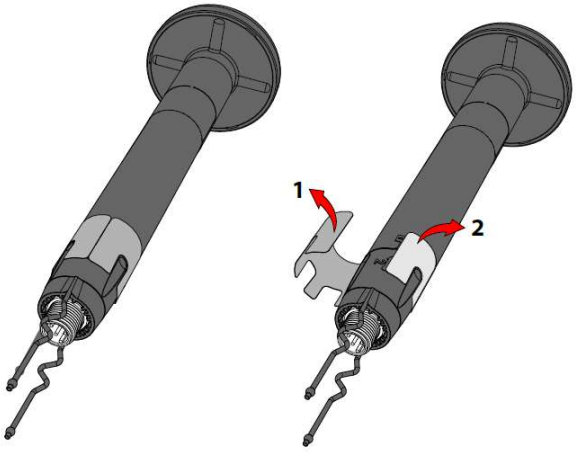
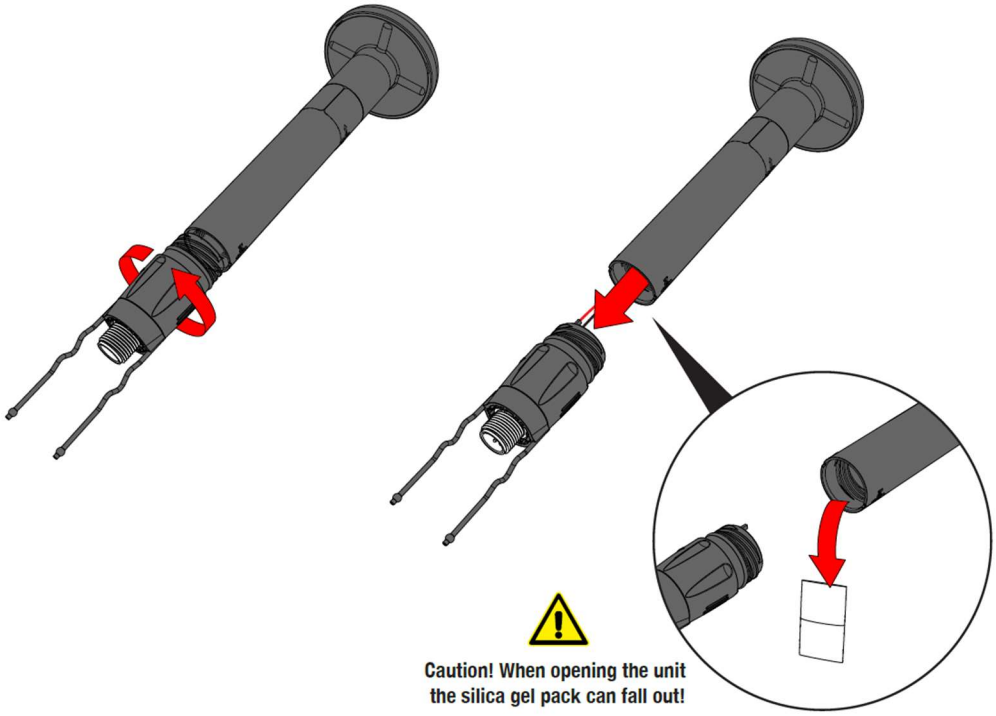
# Appendix XI – Replacing the Diver-DXT Battery

The following steps give information about replacing the battery of the Diver-DXT. Please be aware the warranty on the Diver-DXT will void as soon as the safety sticker is removed by the client.

1. Remove the safety sticker from the bottom part of the Diver-DXT.




2. Unscrew the bottom part from the Diver-DXT. The bottom and upper part of the Diver-DXT will still be connected through electrical wires.



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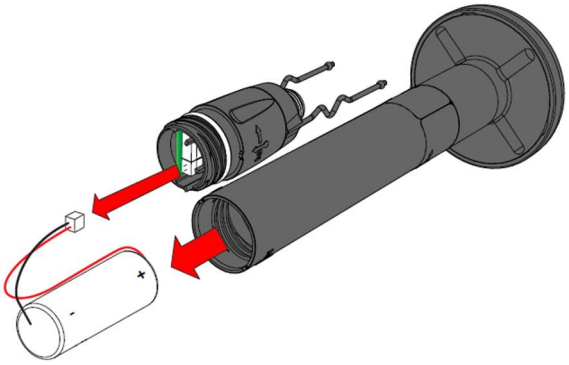
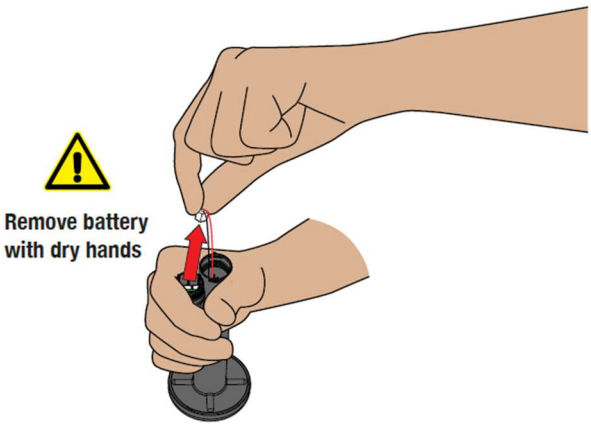
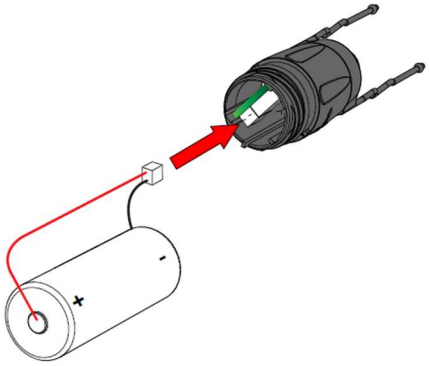
3. Remove the battery and silica gel package from the upper part of the Diver-DXT housing.



4. Disconnect the battery connector. The battery connector has two wires: one black and one red.




5. Connect the new battery.





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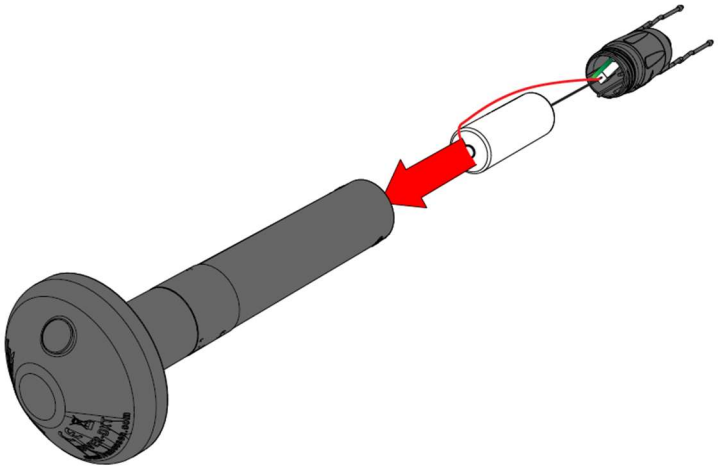
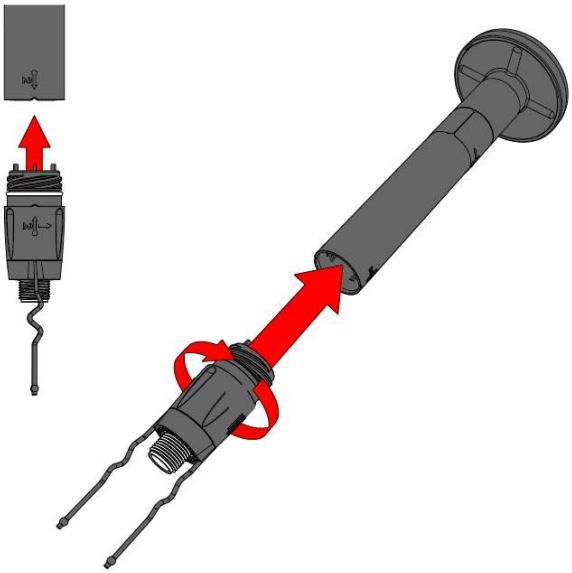
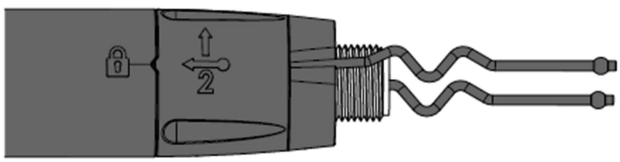
6. First insert the new silica gel package (included) and then the battery in the upper part of the housing of the Diver-DXT with the red wire first.



7. Align the arrows with number 2 on the bottom and upper part of the housing before screwing the parts together.



8. Check if the bottom part of the Diver-DXT is attached correctly to the upper part of the Diver-DXT. The lock sign must be aligned with the number 2 mark.



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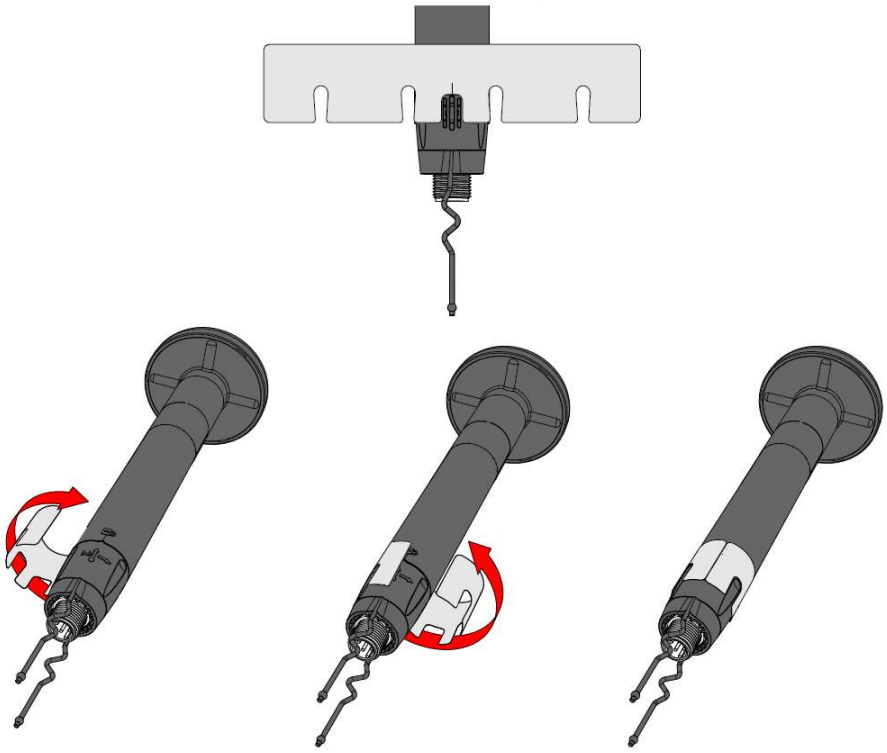
9. Test if Diver-DXT works properly before attaching the new blank safety sticker.





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